

# C2070-982<sup>Q&As</sup>

IBM Case Foundation V5.2

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**QUESTION 1**

With the integration of IBM Case Monitor and IBM Cognos Real-time Monitoring, what are two of the events you can monitor? (Choose two)

- A. The average number of closed cases
- B. The average age of active cases and tasks
- C. The number of incoming cases for a time period
- D. The average time that tasks spend in each state
- E. The number of completed workflows on Process Engine

Correct Answer: BD

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**QUESTION 2**

Which of the following is NOT a description of IBM Case Manager Builder?

- A. It is based on Dojo technology
- B. Allows business analysts to build case management solutions
- C. Allows business analysts to design and deploy case management solutions
- D. Allows business analysts to transfer a solution from the development domain to a second development or production domain

Correct Answer: D

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**QUESTION 3**

A solution package is a set of XML files and folders that are the artifacts of a solution. The package contains a Solution Definition File (SDF), a Process Engine (PE) Configuration File, a Workflow Definitions, and a ages folder. What is the file that contains the application space, roster, event logs, queues, in-baskets, roles, and step processors?

- A. ages?folder
- B. PE Configuration File
- C. Solution Definition File
- D. Workflow Definition File

Correct Answer: B

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**QUESTION 4**

What is the recommended way to add a new Work Detail page?

- A. Add the page in Case Builder by duplicating another page
- B. Add the page in Case Client and customize with new functionality
- C. Create the new page in Case Manager client and then associate it in Case Builder
- D. Create the new page in Case Manager client by duplicating a page and then associate it in Case Builder

Correct Answer: D

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#### QUESTION 5

What is the Case Manager Builder?

- A. A tool that deploys solutions into a production environment
- B. A tool for case workers to complete their work for each case
- C. A tool to configure the Case Manager Client
- D. A tool for business analysts to design a solution and the artifacts that makes up cases in that solution

Correct Answer: D

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