



C2180-188^{Q&As}

IBM WebSphere Lombardi Edition V7.2 BPM Program Management

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**QUESTION 1**

In the Playback 0 review session, the executive sponsor for BPM suggested adding a requirement to the business process not previously articulated. The executive sponsor would like to see the business requirement implemented by the next playback validation session. How should the program manager handle the previously unknown business requirement?

- A. Validate user story with process owner and schedule for a later iteration.
- B. Explain to the executive sponsor that the requirement will be implemented in the next iteration.
- C. Proceed with Playback 1 and include the new requirement in the set of requirements for the development phase.
- D. Find the best time in the development effort when resources are available to insert the business requirement implementation.

Correct Answer: A

QUESTION 2

A development team is preparing Playback 2. The Playback includes system integrations. When preparing for a playback, what should the program manager do? Advise the development team to:

- A. use power point slides with screenshots.
- B. create a script and practice the playback.
- C. postpone the playback if a technical problem is found.
- D. warn stakeholders with possible technical problems in advance.

Correct Answer: B

QUESTION 3

Process business data that needs to be available after the process instance completes must be:

- A. audited in the process server database
- B. persisted in the performance data warehouse.
- C. persisted to a business data system of record.
- D. removed from the process server for SOX Compliance.

Correct Answer: C

QUESTION 4



The project team has completed the discovery and documentation of a process application for new hire onboarding. The project business sponsor and IT leadership have asked the BPM program manager to create a detailed project plan that identifies the estimated effort in hours and scheduled date of completion for each specific development task. In accordance with an agile BPM project, this request should be:

- A. deferred until the software requirements specification document is complete.
- B. delegated to the BPM Developer(s) since they have the most direct knowledge of the scope and nature of the development tasks.
- C. fulfilled by providing an iteration and release plan built with user story point estimate and a resource plan.
- D. fulfilled as quickly as possible since the full scope of the project is frozen and it is necessary to schedule and budget for the necessary resources.

Correct Answer: C

QUESTION 5

A process owner needs to monitor the performance of multiple processes in the aggregate. What should the program manager plan on developing first to satisfy this requirement?

- A. A report
- B. Scoreboards
- C. Service Level Agreements (SLAs)
- D. Key Performance Indicators (KPIs)

Correct Answer: D

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