

C2180-188^{Q&As}

IBM WebSphere Lombardi Edition V7.2 BPM Program Management

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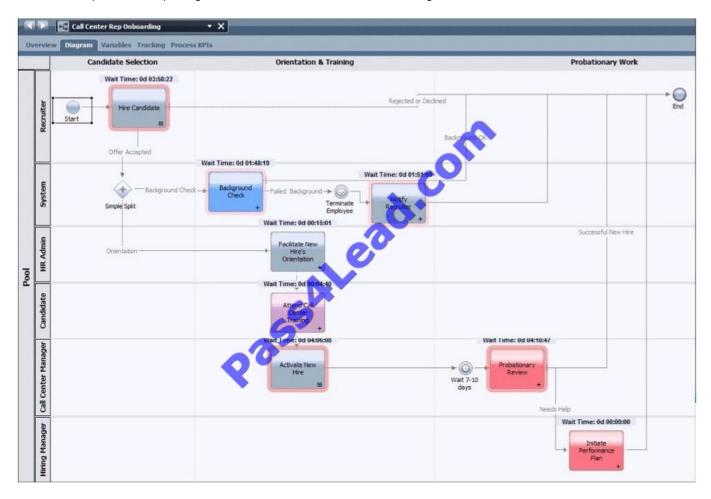
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QUESTION 1

A company needs to speed up its hiring process. A proposal to accomplish this goal is modeled in the following BPD diagram and run against historical data with the Optimizer. The proposed process no longer waits for the background check to complete before putting the new hire into orientation and training.



What is the Service Level Agreement (SLA) thatis key to optimizing this process?

- A. Wait time on "Background Check".
- B. Total time on "Facilitate New Hire\\'s Orientation".
- C. Percentage of new hires that fail "Background Check".
- D. Percentage of new hires that pass "Probationary Review".

Correct Answer: C

QUESTION 2

In the Playback 0 review session, the executive sponsor for BPM suggested adding a requirement to the business processnot previously articulated. The executive sponsor would like to see the business requirement implemented by the next playback validation session. How should the program manager handle the previously unknown business

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requirement?

- A. Validate user story with process owner and schedule for a later iteration.
- B. Explain to the executive sponsor that the requirement will be implemented in the next iteration.
- C. Proceed with Playback 1 and include the new requirement in the set of requirements for the development phase.
- D. Find the best time in the development effort when resources are available to insert the business requirement implementation.

Correct Answer: A

QUESTION 3

The BPM Program Manager revises the project plan after Playback 0. Theteam has completed further analysis and definition of user stories with point estimates that were validated by both BPM Solution Architect and the user story owners. What is an appropriate level of confidence in the accuracy of this revised estimate at this stage in the project life cycle?

A. 40% or less

B. 55% - 65%

C. 60% - 80%

D. 80% or more

Correct Answer: C

QUESTION 4

One week prior to the start of Iteration 5, which is planned for a two weeksduration, the BPM Program Manager has asked developers to review the proposed user stories assigned to the iteration, define implementation tasks and provide estimates in hours. During the commitment meeting prior to iteration start, one of the user stories has a single implementation task with an estimate of 80 hours. What should the BPM Program Manager recommend?

- A. Break down the user story into child stories because it is an epic.
- B. Break down the implementation work into tasks that can be describedin 8 hours or less.
- C. Pad the task with 20% more hours because developers typically under-estimate their required effort.
- D. Cancel the user story and move it to a future iteration because 80 hours too large to fit into a two-week iteration with confidence.

Correct Answer: B

QUESTION 5

Within a business process application, access to business data in other systems is accomplished via:



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- A. tracking points
- B. integration service.
- C. exposed process variables.
- D. connection lines between Business ProcessDefinition (BPD) activities.

Correct Answer: B

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