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**QUESTION 1**

A company has multiple processes already documented in their Blueworks Live library. During process discovery on a new process, the business subject matter experts (SMEs) identify a sub- process that is exactly the same as a process already in the Blueworks Live library. How should the BPM analyst capture this requirement in Blueworks Live?

- A. Use the Linked Processes feature to capture the relationship.
- B. Use the Heat Mapping feature to capture the common process flows.
- C. Use the Smart Folder feature to organize both processes in the same folder.
- D. Copy the same Inputs, Outputs, and Participants when defining the new sub-process.

Correct Answer: A

QUESTION 2

A BPM analyst is defining a mortgage loan approval process where the Business Process Management System (BPMS) will get the credit score of the applicant from the Credit Bureau and validate if the loan can be approved for the applicant. The BPM analyst must add this activity:

- A. as an Ad-Hoc Event.
- B. to a System Lane.
- C. to both a Human Participant and System Lane.
- D. to a Human Participant Lane who had the prior task.

Correct Answer: B

QUESTION 3

A BPM analyst is documenting process problems during a discovery session. As a problem is raised, what are the two key factors the BPM analyst needs to capture about each problem to be able to prioritize them later?

- A. The solution to the problem.
- B. When the problem first occurred and how often it occurred in each milestone.
- C. Severity and frequency of the problem at the process, milestone, or activity level.
- D. Who is the participant when the problem occurs and what other tasks does that participant complete.

Correct Answer: C

QUESTION 4



During the Process Discovery phase, the BPM analyst needs to schedule and plan for the Process Improvement and Discovery Workshop (PIDW). In planning the PIDW, what activities should the BPM analyst include on the agenda in addition to the following? 1. Prepare workshop participants.

2. Introduce BPM. 3. Identify business case overview. 4. Determine business impact.

A. 5. Implement the business process.

6.

Develop the use cases.

7.

Discuss findings and proposed solution.

B. 5. Document the business process inventory and roadmap.

6.

Develop the solution approach.

7.

Discuss detailed estimates.

C. 5. Document the business process.

6.

Develop the solution approach.

7.

Discuss findings and proposed solution.

D. 5. Demonstrate the business process playback.

6.

Develop the use cases.

7.

Discuss findings and proposed solution.

Correct Answer: C

QUESTION 5

A BPM analyst is performing a process inventory analysis at a company that has many processes and has gathered all required information to calculate a priority value for each process in order to rank them. How should the BPM analyst compute this?

A. Provide a scale and weight for each activity in the process.



- B. Provide a scale for each of the prioritization criterion and weigh the criteria against the processes.
- C. Have the customer and the BPM analyst provide 2 different priority values independently and calculate 1 priority value.
- D. Count the number of activities in diagram and evaluate the complexity of the diagram to provide a value and calculate a priority value.

Correct Answer: B

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