

CPSM1^{Q&As}

Foundation of Supply Management

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QUESTION 1

A chart that captures all the possible causes of a problem in a format designed to show their relationships to the problem and to each other is known as:

- A. Integration progress chart
- B. Fishbone diagram
- C. Performance-biased diagram
- D. Root cause chart

Correct Answer: B

QUESTION 2

A tool used to develop the technical specifications necessary to meet customer requirements is called:

- A. Quality function deployment
- B. Quality forecast
- C. Quality Matrix
- D. House of Quality

Correct Answer: A

QUESTION 3

What is expressed in a way that indicates price changes over time?

- A. Index
- B. Inflation
- C. Variance
- D. Discrepancy

Correct Answer: A

QUESTION 4

An intermediary who brings the buyer and the seller together is the:

- A. Dealer
- B. their-party specialist
- C. public surplus
- D. Broker

Correct Answer: D

QUESTION 5

The process which begins by understanding the product such as its value, its physical characteristics such as length, height, width, and weight and its fragility is called:

- A. Packaging optimization
- B. Product optimization
- C. Process Throughput
- D. Flood flow gain

Correct Answer: A

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