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QUESTION 1

When importing spreadsheet data into ServiceNow, what is the first step in the process?

- A. Load Data
- B. Run Data Scrubber
- C. Set Coalesce
- D. Define Data Source
- E. Select Import Set

Correct Answer: A

QUESTION 2

database live at the Data Center.

- A. True
- B. False

Correct Answer: A

QUESTION 3

Which component of a table contains a piece of data for one record?

- A. Factor
- B. Field
- C. Datapoint
- D. Element
- E. Item

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/rome-platform-administration/page/administer/managing-data/concept/c_DataDictionaryTables.html

QUESTION 4

Which data consistency settings can be achieved using UI Policy? (Choose three.)

- A. Setting fields to accept the data in an expected format
- B. Setting fields to accept the data with 'n' number of characters
- C. Setting fields hidden
- D. Settings fields read-only
- E. Setting fields mandatory

Correct Answer: CDE

QUESTION 5

You are looking at a list of Active incidents. You want to exclude incidents with the state of Resolved. How might you do that?

- A. On the list of records, locate the right-click on the Resolved value, select Exclude.
- B. Click Funnel icon, click AND, Select Resolved, is Not State click Run
- C. On state column title, right-click, select Filter Out > Resolved
- D. On Search, select State, type not Resolved, press enter
- E. On the list of records, locate and right-click on the Resolved value, select Filter Out

Correct Answer: E

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