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QUESTION 1

A questionnaire has a question that rates "satisfaction" on a scale of 1 to 5 where 1 is poor satisfaction and 5 is high satisfaction. The data type for the variable "satisfaction" is:

A. Ratio

B. Ordinal

C. Nominal

D. Interval

Correct Answer: B

QUESTION 2

Many managers use a metrics dashboard to present measurement data to the user of that data. Another name for a dashboard is:

A. Subjective Measures

B. Objective Measures

C. Valid Measures

D. Key Indicators

E. Reliable Measures

Correct Answer: D

QUESTION 3

Which of the following is not one of the four major purposes of recording defects?

A. To ensure the defect is corrected

B. To determine who made the defect

C. To report the status of the application

D. To gather statistics used to develop defect expectations and future applications

E. To improve the software development process

Correct Answer: B

QUESTION 4

The review and approval of a new computer system is an example of:

A. Management Control

B. Internal Control

C. Application Control

D. Quality Control

E. Process Control

Correct Answer: A

QUESTION 5

The check sheet is used to record data gathered over a period of time to determine frequency of an event.

A. True

B. False

Correct Answer: A

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