

CTAL-TM_SYLL2012^{Q&As}

ISTQB Certified Tester Advanced Level - Test Manager [Syllabus 2012]

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QUESTION 1

Assume you are a Test Manager involved in system testing of a CRM application for a Pay-TV company. Currently the application is able to support a proper number of users assuring the required responsiveness. Since the business is expected to grow, you have been asked to evaluate the ability of the application to grow to support more users while maintaining the same responsiveness.

Which of the following tools would you expect to be the most useful at performing this evaluation?

- A. Coverage tools
- B. Test management tools
- C. Static analysis tools
- D. Performance tools

Correct Answer: D

QUESTION 2

Which of the following statements describing the consequences of specifying test conditions at a detailed level is NOT true?

A. In an environment where the test basis is continuously changing, it is recommended to specify test conditions at a detailed level in order to achieve a better maintainability

B. The specification of test conditions at a detailed level can be effective when no formal requirements or other development work products are available

C. The specification of test conditions at a detailed level can require the implementation of an adequate level of formality across the team

D. For system testing, the specification of test conditions at a detailed level, carried out early in the project as soon as the test basis is established, can contribute to defect prevention

Correct Answer: A

QUESTION 3

Assume you are the Test Manager for a new software release of an e-commerce application.

The server farm consists of six servers providing different capabilities. Each capability is provided through a set of web services.

The requirements specification document contains several SLAs

(Service Level Agreements) like the following:



SLA-001: 99.5 percent of all transactions shall have a response time less than five seconds under a load of up-to 5000 concurrent users

The main objective is to assure that all the SLAs specified in the requirements specification document will be met before system release. You decide to apply a risk-based testing strategy and an early risk analysis confirms that performance is

high risk. You can count on a well-written requirements specification and on a model of the system behavior under various load levels produced by the system architect.

Which of the following test activities would you expect to be the less important ones to achieve the test objectives in this scenario?

A. Perform unit performance testing for each single web service

B. Monitor the SLAs after the system has been released into the production environment

C. Perform system performance testing, consisting of several performance testing sessions, to verify if all the SLAs have been met

D. Perform static performance testing by reviewing the architectural model of the system under various load levels

Correct Answer: B

QUESTION 4

Assume you are currently working on a project developing a system where functional requirements are very well specified. Unfortunately non-functional requirements do almost not exist.

You are the Test Manager. You have to choose a technique for test selection that allows testing of non-functional characteristics, especially reliability.

Which of the following techniques for test selection do you expect being most useful in this scenario?

A. A model-based technique based on the creation of operational profiles

- B. Ambiguity reviews
- C. Test condition analysis
- D. Cause-effect graphing

Correct Answer: A

QUESTION 5

Which of the following statements about the STEP test process improvement model is true?

A. In the STEP model, tests validate the requirements and use cases when they are developed

B. The STEP model stresses defect detection and demonstration of capability, whereas the defect prevention is a



secondary potential goal of testing

C. The STEP model assures that the system requirements specification and the test design specification processes don/\'t overlap

D. In the STEP model, testware design occurs after coding

Correct Answer: A

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