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QUESTION 1

The introduction of reviews and inspections has often failed as a process improvement action. Identify the THREE most important measures that should be taken to reduce the risk that this test process improvement will fail. 2 Credits (for 2 out of 3 correct 1 credit)

- A. Process ownership and experienced moderators who drive the inspection process.
- B. Management support
- C. Training of those involved
- D. The availability of stands and processes
- E. Usage of a more traditional software development lifecycle
- F. Alignment with software process improvement
- G. Using a reference model, e.g. TMMi

Correct Answer: ABC

QUESTION 2

In addition to introducing the new team member, you have decided to raise motivation. Which of the measures listed below would be the best measure to take in order to increase the motivation of the team? 2 credits

- A. Provide more time for testing in the schedule
- B. Allow people to take some time off
- C. Introduce entry criteria to the testing phase
- D. Organize a meeting with senior management in which they address the importance of good testing for this project

Correct Answer: D

QUESTION 3

Which test management control option is most appropriate to adopt under these circumstances? 2 credits

- A. Introduce mandatory evening and weekend working to retrieve the 3 week slippage.
- B. Reconsider the exit criteria and review the test plan in the context of the current situation.
- C. Advise the user community regarding the reduced scope of requirements and the additional incremental delivery.
- D. Arrange a meeting with the user community representatives to discuss the user interface.

Correct Answer: B

QUESTION 4

Risks should be constantly reviewed. Given the current situation, which one of the following factors is most likely to lead to a revised view of product risk? 3 credits

- A. The concerns over the user interface may lead to changes to the interface which cannot be implemented by development in time for the second test iteration.
- B. The concerns over the user interface raises the likelihood of a risk in that area and increases the amount of test effort needed for the user interface, thereby limiting the test effort available for other parts of the test management tool.
- C. The delivery of the application without the interface changes may upset the user community.
- D. The method used for test estimation is not accurate enough and hence the money spent on testing exceeded its budget.

Correct Answer: B

QUESTION 5

Which of the following is an example of testing as part of the requirements specification phase? 1 credit

- A. A requirements review meeting
- B. A business analyst eliciting requirements
- C. Performing acceptance tests against requirements
- D. A test report showing requirements coverage

Correct Answer: A

Scenario 3 "Tool Selection and Implementation"

Your company is considering whether or not to purchase a test tool suite from a respectable vendor. Your manager has searched the internet for comparable products but none of them meets his specific requirements. A tool demonstration has been arranged for next week and your team has been invited to attend. The tool suite consists of a test management tool, test execution tool and a requirements management tool. There is the possibility of adding a performance testing tool at a later stage. You have decided to attend the demo but raise some issues beforehand regarding expectations.