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QUESTION 1

What method can be used to send DTMF tones?

- A. UPDATE
- B. C INFO
- C. C MESSAGE
- D. C NOTIFY
- E. C OPTIONS

Correct Answer: E

QUESTION 2

Noting the subtle differences, which of the following is the correct format for the SIP INVITE as per RFC 4240?

- A. sip:annc@;play=[:]
- B. slp:annc@:play=[;]
- C. sip:annc@:play=[:]
- D. sip:annc@ play=[;]

Correct Answer: D

QUESTION 3

What is the SIP Server supported methods for initiating two-step call transfer? (Choose 2 answers)

- A. INVITE
- B. PUBLISH
- C. INITIATE
- D. REFER
- E. MESSAGE

Correct Answer: AD

QUESTION 4

You have 3 separate remote sites using SIP technology without P8X. One location has one MOH and one MCU server,

second location has a one MOH and one treatment server and third site has one MOH and one recording Media Server installed. The whole contact center has a rate of 30calls/sec. What is the minimal number of Network SIP servers needed for this installation?

- B. 1
- C. 2
- D. 3

Correct Answer: C

QUESTION 5

You have 3 separate remote sites using SIP technology without PBX, One location needs MOH and MCU capability, second location needs MOH and treatment capability and third site needs MOH and recording capability, what is the minimal number of Media Servers you need to install?

- A. 0
- B. 1
- C. 2
- D. 3

Correct Answer: C

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