

HP0-M43^{Q&As}

HP Service Manager 9.x Software

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QUESTION 1

What identifies a variable that is local to the application it is used in?

A. It starts with \$.

B. It starts with \$P.

C. It starts with \$G.

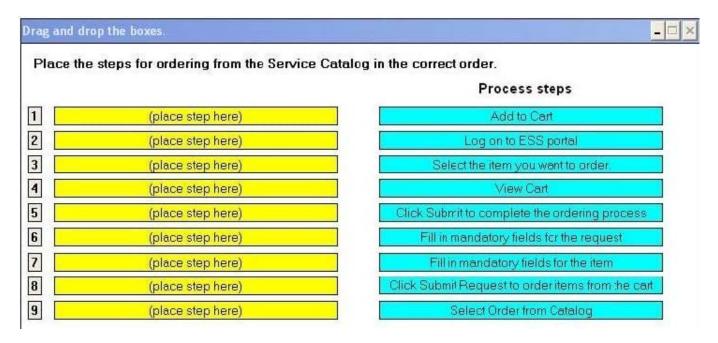
D. It starts with \$L.

Correct Answer: D

QUESTION 2

Click the Task button. Place the steps for ordering from the Service Catalog in the correct order.

Select and Place:



Correct Answer:

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	Process steps	
Log on to ESS portal	V762M 5100 8100 915 9115 915 91 91 91 91 91 91 91 91 91 91 91 91 91	
Fill in mandatory fields for the item		
Select the tem you want to order.		
Select Order from Catalog		
Add to Cert		
View Cart		
Click Submit Request to order items from the cart		
Fill in mandatory fields for the request		

QUESTION 3

You select an item from the catalog. How is this item referred to in Request Management?

A. request

B. order

C. line item

D. quote

Correct Answer: C

QUESTION 4

Which additional modules are available to Service Desk customers who migrate to Service Manager? (Select four.)

- A. UCMDB Foundation
- B. Incident Management
- C. Problem Management
- D. Change Management
- E. Scheduled Maintenance
- F. Request Management



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- G. Service Catalog
- H. Service Level Management

Correct Answer: AEFG

QUESTION 5

What provides a way to translate and display values for a predetermined field of a given table in different languages?

- A. Globalization Utility
- B. Localization Utility
- C. Notification Utility
- D. Internationalization Utility

Correct Answer: B

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