



MB2-703^{Q&As}

Microsoft Dynamics CRM 2013 Customization and Configuration

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**QUESTION 1**

Which statement about custom activity entities is true?

- A. You can display custom activity entities in the Sales, Service, Marketing, and Settings areas.
- B. The ownership of a custom activity entity can be set to Organization.
- C. You cannot change the display name of a custom activity entity.
- D. Custom activity entities are available to users who have access to other activity entities.

Correct Answer: D

QUESTION 2

Which chart design element can you change by using the Chart Designer tools?

- A. The fields by which data is grouped into categories
- B. The chart colors
- C. The chart size
- D. The records that are represented by the chart

Correct Answer: A

QUESTION 3

You are creating a customized Solution for a conference.

Each conference attendee can register for multiple sessions, and each session can have multiple registered attendees. Attendees complete surveys after each session. Surveys

have custom fields.

Which relationship type should you use between attendees and session registrations to track surveys?

- A. One-to-many (1:N) from session registration to attendee
- B. One-to-many (1:N) from attendee to session registration
- C. Native many-to-many (N:N) between attendee and session registration
- D. Manual many-to-many (N:N) between attendee and session registration

Correct Answer: D



QUESTION 4

You are planning an enterprise implementation of Microsoft Dynamics CRM.

Which tool provides sample code to support the configuration and customization of Solutions?

- A. A third-party data import tool
- B. Microsoft Dynamics CRM 2013 for Microsoft Outlook
- C. Microsoft Dynamics CRM 2013 Software Development Kit
- D. Microsoft Visual Studio 2013

Correct Answer: C

QUESTION 5

Which two system entities can participate in business process flows? Each correct answer presents a complete solution.

- A. Account
- B. Task
- C. Knowledge Base Article
- D. Service Activity
- E. Goal Metric

Correct Answer: AB

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