

# RCDD<sup>Q&As</sup>

BICSI Registered Communications Distribution Designer – RCDDv14

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**QUESTION 1**

The program director of a four-year program, estimated to require 600,000 person-days effort, notices that team morale has decreased over the last three months. The program is at a critical stage with 70% completion through the last phase. A number of defects are found that result in teams working additional hours. The program director requests that the program management office (PMO) gather metrics to monitor the situation

Which of the following metrics should the PMO capture on a monthly basis?

- A. Billable hours charged to the program, non-billable hours charged to the program, quantity of defects per full-time equivalent (FTE)
- B. Absenteeism rate staff turnover quantity of defects, total hours worked average number of FTEs
- C. Amount of hours spent on rework of software coding retesting, and on non-rework activities
- D. Absenteeism rate staff turnover and leave liability

Correct Answer: B

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**QUESTION 2**

Stakeholders ask the program manager to assess reasons for the project's delay and provide a report also, the program manager must identify steps to be taken to ensure the program will finish on time and within budget

The program manager distributes information in accordance with which of the following?

- A. Stakeholder engagement plan
- B. Program governance charter
- C. Schedule management plan
- D. Communications management plan

Correct Answer: D

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**QUESTION 3**

In an underfloor duct system, pre-set inserts should be leveled to 1/8 inch below the finished pour.

- A. False
- B. True

Correct Answer: B

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**QUESTION 4**

Program manager B leaves the program and program manager A takes over the program responsibilities Program manager A wants to ensure that all expected benefits of the program are realized.

What is used to assess the program cost/benefit justification?

- A. Program charter
- B. Benefits management plan
- C. Program business case
- D. Program scope statement

Correct Answer: C

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#### **QUESTION 5**

The inadvertent transposition of two conductors of separate pairs is called what?

- A. Twisted pair
- B. Transposed pairs
- C. Reversed pair
- D. Split pair

Correct Answer: D

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