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Medical Management

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QUESTION 1

Readiness is an important consideration for the development of health promotion programs. Readiness refers to

- A. the availability of previously established health promotion programs to a health plan's members through employers, providers, or community service agencies
- B. the appropriateness of a program's educational approach, given the language, literacy level, and cultural sensitivities of the target population
- C. a member's level of knowledge about existing health risks and problems and the member's ability and willingness to adopt new health-related behaviors
- D. a member's access to information technology, such as a video cassette recorder, a computer, or the Internet

Correct Answer: C

QUESTION 2

The Medicaid population can be divided into subgroups based on their relative size and the costs of providing benefits. From the answer choices below, select the response that correctly identifies the subgroups that represent the largest percentages of the total Medicaid population and of total Medicaid expenditures. Largest % of Medicaid Population- Largest % of Medicaid Expenditures-

- A. Largest % of Medicaid Population-dual eligibles Largest % of Medicaid Expenditures- children and low-income adults
- B. Largest % of Medicaid Population-chronically ill or disabled individuals not eligible for Medicare Largest % of Medicaid Expenditures-dual eligibles
- C. Largest % of Medicaid Population-children and low-income adults Largest % of Medicaid Expenditures-chronically ill or disabled individuals not eligible for Medicare
- D. Largest % of Medicaid Population-chronically ill or disabled individuals not eligible for Medicare Largest % of Medicaid Expenditures-children and low-income adults

Correct Answer: C

QUESTION 3

A health plan's choice of structure measures, process measures, and outcome measures to evaluate performance depends in part on the scientific soundness of the measures. One approach that a health plan can use to enhance scientific soundness is stratification, which refers to the

- A. identification and removal of unusual cases, such as patients with contraindications to a particular treatment, from consideration
- B. statistical adjustment of outcome measures to account for differences in the severity of illness or the presence of other medical conditions
- C. specification of a target population for a procedure and the data collection and analysis methods to be used

D. elimination of variation within a patient population by dividing the population into groups that are at a similar level of risk

Correct Answer: D

QUESTION 4

Performance variance can be classified as either common cause variance or special cause variance. The following statement(s) can correctly be made about special cause variance:

1. Inadequate staffing levels, employee errors, and equipment malfunctions are examples of special cause variance
2. Special cause variance is typically more difficult to detect and correct than is common cause variance

- A. Both 1 and 2
- B. 1 only
- C. 2 only
- D. Neither 1 nor 2

Correct Answer: B

QUESTION 5

Economically, health plans cannot provide coverage for every drug available from every manufacturer. As a result, purchaser contracts often include provisions specifying that certain drugs or drug types will not be covered. These provisions are referred to as

- A. limitations
- B. exceptions
- C. exclusions
- D. drug edits

Correct Answer: C

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