

# AHM-540<sup>Q&As</sup>

Medical Management

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## **QUESTION 1**

The following statement(s) can correctly be made about performance measurement systems:

1. The most difficult purpose for a performance measurement system to address is to measure changes in outcomes caused by modifications in administrative or clinical treatment processes

2.A

health plan needs different performance measurement systems to evaluate its administrative services and the clinical performance of its providers

A.

Both 1 and 2

B.

1 only

C.

2 only

D.

Neither 1 nor 2

Correct Answer: C

#### **QUESTION 2**

The Garnet Health Plan uses provider profiling to measure and improve provider performance. Provider profiling most likely allows Garnet to

A. evaluate all providers without considering differences in risk

- B. focus on specific clinical decisions of Garnet\\'s providers rather than on patterns of care
- C. identify the outliers and high-value providers in its provider network
- D. measure the effectiveness, but not the efficiency, of Garnet\\'s providers

Correct Answer: C

## **QUESTION 3**

The following statements are about health plans\\' development of medical policies. Three of the statements are true and one is false. Select the answer choice containing the FALSE statement.

A. Technology assessment is applicable only to medical policy development for new medical procedures, devices,



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drugs, and tests.

- B. Technology assessment provides the scientific rationale for the medical policy section that specifies when a medical service is appropriate and when it is not.
- C. The medical policy development process includes both a clinical and an operational review of a proposed medical policy.
- D. The decision to accept or reject a proposed medical policy often depends on how a new technology compares to currently used interventions.

Correct Answer: A

## **QUESTION 4**

The Glenway Health Plan\\'s pharmacy and therapeutics (PandT) committee conducted pharmacoeconomic research to measure both the clinical outcomes and costs of two new cholesterol-reducing drugs. Results were presented as a ratio showing the cost required to produce a 1 mcg/l decrease in cholesterol levels. The type of pharmacoeconomic research that Glenway conducted in this situation was most likely

A. cost-effectiveness analysis (CEA)

B. cost-minimization analysis (CMA)

C. cost-utility analysis (CUA)

D. cost of illness analysis (COI)

Correct Answer: A

#### **QUESTION 5**

The American Accreditation HealthCare Commission/URAC (URAC) has an accreditation program specifically for case management services. From the answer choices below, select the response that correctly identifies the type(s) of case management services addressed by URAC\\'s standards and the type

(s)

of organizations to which these standards may be applied.

A.

Type(s) of Services-on-site services only Type(s) of Organization-health plans only

B.

Type(s) of Services-on-site services only Type(s) of Organization-any organization that performs case management functions

C.

Type(s) of Services-both telephonic and on-site services Type(s) of Organization-health plans only



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D.

Type(s) of Services-both telephonic and on-site services Type(s) of Organization-any organization that performs case management functions

Correct Answer: D

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