



C2010-508^{Q&As}

IBM Endpoint Manager V9.0 Fundamentals

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**QUESTION 1**

Which tab of the Take Action dialog box allows for notification to end users when an action is running-on targeted endpoints?

- A. Offer
- B. Messages
- C. Pre-Action
- D. Notification

Correct Answer: B

Reference: <http://www-03.ibm.com/certify/tests/objC2010-508.shtml>

QUESTION 2

How can an existing computer group be deleted?

- A. Tools > Remove Computer Group
- B. drag the computer group to the Trash
- C. right-click on the existing computer group and select Remove
- D. Computers > By Group, right click on the existing computer group and select Remove

Correct Answer: A

Reference:

[http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/topic/com.ibm.tem.doc_8.2/Tivoli_Endpoint_Manager_\(page_81\)Console_Operators_Guide.pdf](http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/topic/com.ibm.tem.doc_8.2/Tivoli_Endpoint_Manager_(page_81)Console_Operators_Guide.pdf)

QUESTION 3

A non-master operator has rights to create custom content. His manager wants him to create a baseline to deploy updates to Adobe Reader and Oracle Java. How can this be done?

- A. Baselines may not be used for application updates.
- B. Right-click on the required update and select Add to New Baseline.
- C. Use the Software Deployment wizard to specify the baseline and select the updates.
- D. Use the Fixlet Debugger to compute the sha1 and size value. Manually create a baseline action script with these values.

Correct Answer: C

**QUESTION 4**

After taking action on a Fixlet to a target group of servers that all report to the same relay, an operator notices that one of the servers is grayed out in the IBM Endpoint Manager console and has not reported in over eight hours. After receiving a ping response from that server, what should be verified next?

- A. The FillDB service is running on the endpoint.
- B. The BES client service is running on the endpoint.
- C. The BES gather service on the endpoint is running.
- D. The client heartbeat setting has been disabled on the endpoint.

Correct Answer: B

QUESTION 5

A new Windows computer is added to the environment but it is not being displayed in the IBM Endpoint Manager console. What can be done to see this new computer in the console?

- A. Wait for the Refresh Computers Interval to be reached (default 15 minutes).
- B. Remotely connect to the new system and restart the BESAgent - Notification service.
- C. Click the Refresh Console button to reload the local cache from the BESEnterprise database.
- D. Run the BES console - Refresh BES clients task against the system requiring the data to be synchronized.

Correct Answer: C

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