C2070-993$^{Q\&As}$

IBM Case Manager V5.2.1 Solution Designer

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QUESTION 1

What is the Case Manager Builder?

A. A tool to configure the Case Manager Client.

B. A tool that deploys solutions into a production environment.

C. A tool for case workers to complete their work for each case.

D. A tool for business analysts to design a solution and the artifacts that make up cases in that solution.

Correct Answer: D

QUESTION 2

There are two recommended methods used to copy a solution : Case Manager Builder and what other tool?

A. IBM Content Engine API

B. IBM FileNet Workplace XT

C. IBM FileNet Enterprise Manager

D. IBM Case Manager Administration Client

Correct Answer: D

QUESTION 3

A case worker would like to send an instant announcement to other case workers in the IBM Case Manager environment. How can this be done?

A. By adding a comment to the case.

B. By using the external email system.

C. By using the IBM Sametime integrated feature.

D. By creating a case with the announcement as a property.

Correct Answer: C

QUESTION 4

A solution designer is given the following requirements for an ICM solution. 1. Case workers should have the ability to view and edit form data when processing a work item. 2. Changes to the form data can be saved in the step processor. Which two actions need to be performed to meet this requirement? (Choose two.)

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A. Add a form attachment and expose that attachment to the step in the step editor in Case Builder.

B. Add a form attachment and expose that attachment to the step in the step editor in the Forms Designer.

C. Configure the Case Form widget to use a form attachment. The form data objects can be stored in any folder in the target object store.

D. Configure the Case Form widget to use a form attachment. The form data objects can be stored in any folder in the design object store.

E. Configure the Case Form widget to use a form attachment. The form data objects can be stored only in the case folder or case sub folders in the target object store.

Correct Answer: AE

QUESTION 5

Case ID is the unique identifier for a case in ICM. Which statement is true?

A. The Case ID cannot be modified.

B. The Case ID can only be appended with additional values.

C. The entire Case ID can be overwritten to display a new value to the case worker.

D. Only the Case ID prefix can be modified by assigning a case property as the Case Title Property.

Correct Answer: C

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