# C8010-241 Q&As

IBM Sterling Order Management V9.2 Solution Design

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**QUESTION 1**

A retailer\\'s delivery rules do not allow shipping for an open box television (TV) that is more than 150 miles away. However, they do support moving this TV through a network of stores that are spread throughout the country, until it reaches a store that supports delivery to the customer. The retailer needs to configure such a multi-hop transfer of inventory through the supply chain and provide an accurate promise date to a customer who is over 1000 miles away from the store with the open box TV. In order to do so, Sterling Order Management considers all the following configuration settings EXCEPT for:

A. Receiving store calendar.

B. Receipt Processing Time.

C. Delivery resource pool capacity.

D. Transfer relationship across stores.

Correct Answer: C

**QUESTION 2**

A customer pays for an order using a Credit Card and a Gift Card. The business requirement is to authorize Credit Cards, charge any Gift Cards presented, and provide an immediate response to the customer. Which of the following APIs can be used to implement this?

A. requestCollection

B. executeCollection

C. processOrderCollection

D. processOrderPayments

Correct Answer: D

**QUESTION 3**

A retailer needs to track the complete lifecycle of an order containing stock merchandising items, delivery service items and installation items. The requirement is to track: 1.statuses through which the delivery progresses 2.payment status of the order 3.fulfillment status of the order 4.track progress of picking lifecycle at the distribution center Which of the following are BEST suited to model each of the requirements above and the granularity at which these statuses are tracked in the product?

A. 1. Tracked using a work order status maintained at header level.2. Tracked on sales order as payment status maintained at order header level.3. Tracked on sales order line quantity level status maintained at quantity level.4. Tracked on shipment, status maintained at a shipment header level.

B. 1. Tracked using a sales order status maintained at header level.2. Tracked on sales order as payment status maintained at order header level.3. Tracked on sales order line quantity level status maintained at

quantity level.4. Tracked on shipment, status maintained at a shipment line level.

C. 1. Tracked using a work order status maintained at header level.2. Tracked on work order as payment status maintained at order header level.3. Tracked on sales order line quantity level status maintained at schedule level.4. Tracked on work order status maintained at a shipment header level.

D. 1. Tracked using a work order status maintained at header level.2. Tracked on order line as payment status maintained at order line level.3. Tracked on sales order line quantity level status maintained at schedule level.4. Tracked on work order status maintained at a shipment header level.

Correct Answer: A

**QUESTION 4**

Which three of the following are TRUE in a single instance multi-schema deployment?

A. Additional schemas can be added to an existing enterprise.

B. Ship nodes can be shared across enterprise in separate schemas.

C. Enterprises upgrade independently, due to isolation of Transaction data.

D. Enterprises can inherit rules from another enterprise within different Configuration schemas.

E. Enterprises can inherit rules from another enterprise within this same Configuration schema.

F. Application server monitoring/maintenance can be performed at an aggregate level across all schemas.

Correct Answer: CEF

**QUESTION 5**

Which of the following Sterling Call Center business requirements CANNOT be implemented using the out of the box application?

A. Monitor orders for FTC compliance.

B. Schedule appointments for delivery items.

C. Initiate returns and refunds to customers immediately, if required.

D. Retrieve a WebSphere Commerce shopping cart from the Sterling Call Center.

Correct Answer: D

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