

C8010-250^{Q&As}

IBM Sterling Order Management V9.4, Implementation

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QUESTION 1

In a development environment with an IBM Sterling Order Management system (OMS), IBM WebSphereMQ crashed. All queues have been restarted and all messages were deleted.

Based on this situation, which statement is true\?

- A. OMS will reprocess all messages, including the messages from agent servers and integration servers; no further action is required
- B. OMS will only reprocess all messages related to integration servers
- C. OMS will only reprocess messages related to schedule and release agent servers.
- D. OMS will reprocess all messages, including the messages from agent servers and integration servers once the external systems refill the queues with lost messages

Correct Answer: D

QUESTION 2

A large retailer believes their In-Transit supply is more reliable than their Planned Purchase Order supply for the purposes of Order Promising. Therefore, they want to exclude 60% of the Planned Purchase Order Supply Type when promising, and they want to exclude only 10% of the In-Transit Supply Type.

Which IBM Sterling Order Management configuration should be considered?

- A. In Catalog Management, configure the high velocity item classification with a safety factor of 60% and the low velocity item classification with a safety factor with 10%
- B. In Supply Collaboration, configure the Planned Purchase Order supply type with a safety factor of 60% and the In-Transit supply type with a safety factor of 10%
- C. In Distributed Order Management, configure the default schedule rule with a safety factor of 60%
- D. In Global Inventory Visibility, configure the Planned Purchase Order supply type with a safety factor of 60% and the In-Transit supply type with a safety factor of 10%

Correct Answer: D

QUESTION 3

An enterprise wants to make sure that its biggest customer gets their orders shipped out first in order to ensure that customer\’s satisfaction.

How can this be best accomplished?

- A. Configure a hold on be put on orders from other customers
- B. Configure Item-Based Allocation (IBA) to run more often for that customer

C. Configure Real-Time Availability Monitor (RTAM) to run more often for that customer

D. Configure a user-configured Item-Based Allocation (IBA) rule with that customer as the criteria

Correct Answer: D

QUESTION 4

Consider the following charges made:

Sales Order 1 (sales order is for \$250)

o CREDIT_CARD1=\$150 oDEBIT_CARD1=\$100

Sales Order 2(sales order is for \$300)

o CREDIT_CARD 1 = \$150

o DEBIT CARD1 =\$150

The same payment method, CREDIT_CARD_1, was used on both sales orders The following payment setup was previously configured:

CASH refunds to new CASH, unless greater than \$200, then CASH refunds to CHECK

DEBIT_CARD refunds to new CASH

CREDIT_CARD refunds to itself

If the customer decides to return both orders, which refund scenario is correct? Return Order Refunds:

A. \$300 to CREDIT_CARD 1 \$250toDEBIT_CARD1

B. \$150 to CREDIT_CARD 1 \$400 to CHECK

C. \$300toCREDIT_CARD1 \$100toDEBIT_CARD1 \$150 to CASH

D. \$300toCREDIT_CARD1 \$250 to CHECK

Correct Answer: D

QUESTION 5

In a production environment, agent server JVM has crashed due to an out of a memory error on the agent machine. Agent server JVM is configured to run with 5 threads. At the time of the crash, 5 different records are being processed by the agent server JVM and 1707 more records are present in the non-persistent JMS queue to be processed Agent server JVM is re-started after increasing the memory.

Which statement is true?

A. Agent will start processing the 5+1707 records; agent re-trigger is not required

B. Agent will start processing the 5+1707 records; agent re-trigger is required

C. Agent will start processing the remaining 1707 records; agent re-trigger is not required

D. Agent will start processing the remaining 1707 records; agent re-trigger is required

Correct Answer: A

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