

CIS-EM^{Q&As}

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QUESTION 1

When performing CI Binding, what fields does Event Management match to the Node?

- A. CI Name, DNS, IP, MAC Address
- B. System class name, FQDN, IP or MAC address
- C. CI name, FQDN, SSH public host keys
- D. CI Name, FQDN, IP, MAC Address

Correct Answer: D

QUESTION 2

Within a PowerShell script, which two URI's could you use to log events directly to the ServiceNow event table? (Choose two.)

- A. [https://\[Your_ServiceNow_instance_URL\]/rest_api/now/my_tables/em_event](https://[Your_ServiceNow_instance_URL]/rest_api/now/my_tables/em_event)
- B. [https://\[Your_ServiceNow_instance_URL\]/api/global/em/jsonv2](https://[Your_ServiceNow_instance_URL]/api/global/em/jsonv2)
- C. [https://\[Your_ServiceNow_instance_URL\]/api/now/table/em_event](https://[Your_ServiceNow_instance_URL]/api/now/table/em_event)
- D. [https://\[Your_ServiceNow_instance_URL\]/api/table/em_event](https://[Your_ServiceNow_instance_URL]/api/table/em_event)
- E. [https://\[Your_ServiceNow_instance_URL\]/rest_api/now/table/em_event](https://[Your_ServiceNow_instance_URL]/rest_api/now/table/em_event)

Correct Answer: BC

https://docs.servicenow.com/bundle/tokyo-application-development/page/integrate/inbound-rest/concept/c_TableAPI.html#table-POST <https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/task/send-events-via-web-service.html>

QUESTION 3

What ServiceNow feature is an aid to rapid implementation of your Event Management and Operational Intelligence features?

- A. Deployment wizard
- B. Step-by-step guide
- C. Checklist application
- D. Guided setup

Correct Answer: D

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/concept/c_EMConfiguration.html

QUESTION 4

What does Operational Intelligence proactively identify before they cause service outages?

- A. Missing CMDB data
- B. Defects
- C. Alert correlations
- D. Orphaned CIs
- E. Anomalies

Correct Answer: E

<https://www.servicenow.com/community/itom-articles/on-demand-webinar-prevent-service-outages-with-operational/tap/2320008>

QUESTION 5

Applying recommended Event Management best practice guidelines, which of the following events should generate an alert?

- A. Every event should generate an alert so you have the opportunity to resolve them all.
- B. Only events that necessitate action should generate an alert.
- C. Only the most critical events on every CI in the CMDB should generate an alert.
- D. Every event on every critical CI in the CMDB should generate an alert.

Correct Answer: B

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