

CIS-EM^{Q&As}

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QUESTION 1

A monitoring tool notification of a notable occurrence is known as what?

- A. An alarm
- B. An alert
- C. An incident
- D. A notice
- E. An event
- F. A metric

Correct Answer: E

QUESTION 2

MID Servers provide important functions in your ITOM Health deployment. What does MID stand for?

- A. Management, Instrumentation, and Discovery
- B. Messaging, Integration, and Data
- C. Monitoring, Insight, and Domain
- D. Maintenance, Information, and Distribution

Correct Answer: A

QUESTION 3

When creating an alert management rule, where would you specify a workflow to resolve a given condition?

- A. From the Remediation tab
- B. From the Actions tab
- C. From the Launcher tab
- D. In the Related Links section

Correct Answer: B

There are 3 tabs to configure a rule "Alert Info", "Alert filter" and "Actions" under the tab Actions you can find a Section "remediation Subflows", ... <https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/task/create-alert-management-rule.html>

QUESTION 4

Within the ServiceNow IT Operations Management solution set, which statement most accurately describes what Event Management is?

- A. The process responsible for defining, analyzing, planning, measuring, and improving all aspects of the availability of IT services
- B. The process responsible for ensuring the capacity of IT Services and IT infrastructure is able to deliver agreed upon service level targets in a cost-effective manner
- C. The process responsible for monitoring all abnormal occurrences throughout the IT infrastructure, allowing for normal operations, and detecting and escalating exception conditions
- D. The process responsible for recovery action and planning through machine learning

Correct Answer: C

QUESTION 5

How often do baseline event connectors retrieve events?

- A. Every 30 seconds
- B. Every 2 minutes
- C. Every 10 minutes
- D. Every 1 minute
- E. Every 5 minutes

Correct Answer: B

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/task/t_EMConfigureConnectorInstance.html

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