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QUESTION 1

Agent Client Collector can perform application service monitoring by configuring what option?

A. An alert management rule

B. A proxy agent

C. A distributed cluster

D. An event rule

E. A REST API

Correct Answer: B

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/agent-client-collector/task/create-edit-policies.html

QUESTION 2

If you wanted to create a quick response alert rule to open an Ask Jeeves search on the description of the alert, where would it configured?

A. Launch Applications

B. Remediation Workflows

C. Remediation SubFlows

D. Operator Workspace

Correct Answer: A

QUESTION 3

Alerts are processed using which of the following? (Choose three.)

A. Alert management rules

B. Event action rules

C. Event rules

D. Scheduled jobs

E. Java and Groovy scripts

Correct Answer: ACD

QUESTION 4

By default, when are idle alerts are closed?

A. After 7 days

B. After 14 days

C. After 30 days

D. Never

Correct Answer: A

https://www.servicenow.com/community/itom-forum/event-management-question-about-auto-close-interval-property/m-p/965151

QUESTION 5

Where would you find the Priority Breakdown for an Alert?

A. Under the More Information section

B. Under the Activities section

C. Under the History section

D. Under the CI Problems section

Correct Answer: A

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