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QUESTION 1

HR Administrators can configure a personal copy of the HR Case Dashboard using which of the following buttons? (Choose two.)

A. Change Layout

B. Delete Content

C. Modify Layout

D. Add Content

E. Add Layout

Correct Answer: AD

QUESTION 2

When the Lifecycle Events application is installed, the LE Admin role is granted to which role?

A. HR Admin [sn_hr_core.admin]

B. It is not added to other roles

C. HR Basic [sn_hr_core.basic]

D. HR Manager [sn_hr_core.manager]

Correct Answer: A

QUESTION 3

When a Guided Setup task is marked as complete, how can it be reopened?

A. Closed tasks cannot be reopened

B. Click the Mark as Incomplete button

C. Submit a request in HI

D. Restart the Guided Setup entirely

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/kingston-hr-service-delivery/page/product/human-resources/reference/r_HRTaskViewPage.html

QUESTION 4

Scenario: You have an existing ITSM customer who is now implementing HR Enterprise. In UAT, they discovered that a new button on the HR case, created using the Link Generator application, is not displaying the appropriate web page. Instead, they get a Page Not Found error. You have verified that the Link configuration and script are both accurate.

What else must be done to allow the Link to work?

A. The Status of the associated record on the Application Restricted Caller Access list must be set to Denied.

B. You must create a custom ACL to allow the link to work.

C. The Status of the associated record on the Application Restricted Caller Access list must be set to Allowed.

D. You must change Scope for the link to work.

Correct Answer: C

QUESTION 5

What kinds of records can be created using HR Service Activities? (Choose two.)

A. Workflows

B. Tasks

C. HR Templates

D. Approvals

Correct Answer: BD

Reference: https://docs.servicenow.com/bundle/orlando-hr-service-delivery/page/product/humanresources/task/configure-hr-service.html

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