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QUESTION 1

Studies comparing self-reports with proxy reports do not consistently support the hypothesis that self-

reports are more accurate than proxy reports.

However, conclusions drawn from studies in which responses were verified using hospital and physician

records show that, on average:

(Choose two.)

A. Self-reports tend to be more accurate than proxy reports

B. Health events are underreported in both populations

C. Proxy reports tend to be more accurate than self-reports

D. Health events are reported in both populations

Correct Answer: AB

QUESTION 2

Reliability is a matter of whether a particular technique applied repeatedly to the same object yields the same results each time. The reliability of a survey is initially addressed within _____.

A. Questionnaire development phase

B. Questionnaire analysis phase

C. Evaluation phase

D. Implementation phase

Correct Answer: A

QUESTION 3

_____ is the collection of data used to analyze physician practice pattern, utilization of services, and outcomes of care. Its goal is to improve physician performance through accounts through accountability feedback and to decrease practice variations through adherence to evidence-based standards of care.

A. Physician profiling

B. Value-based profiling

C. Physicians portfolio management

D. Physician record review

Correct Answer: A

QUESTION 4

A random sampling also can be drawn by placing equally sized pieces of paper with a range of numbers on them (e.g., 1 to 100) in a bowl and picking a predetermined number to be the sample.

The problem with simple random samples is that:

A. They may under represent segments of population

B. They may over represent segments of population

C. They may over or under-represent segments of population

D. They cannot truly depict the samples

Correct Answer: C

QUESTION 5

Crossby\\'s quality improvement process is based on the Absolutes of Quality Management. Which of the following is/are out of those absolutes?

A. Quality is defined as conformance to requirements, not as goodness or elegance

B. The system for causing quality is prevention, not appraisal

C. The performance standard must be zero defects, not "that\\'s close enough"

D. All of the above

Correct Answer: D

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