

CPHQ^{Q&As}

Certified Professional in Healthcare Quality Examination

Pass NAHQ CPHQ Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.pass2lead.com/cphq.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by NAHQ
Official Exam Center

- ⚙️ **Instant Download** After Purchase
- ⚙️ **100% Money Back** Guarantee
- ⚙️ **365 Days** Free Update
- ⚙️ **800,000+** Satisfied Customers



QUESTION 1

Quality circles are groups of five to ten employees, with management support, who meet to solve problems and implement new procedures.

The aim/s of quality circle activities is/are:

- A. Contribute to implement and development of the enterprise
- B. Respect human relations and build a workshop offering job satisfaction
- C. Deploy human capabilities fully and draw out finite potential
- D. Both A and B

Correct Answer: D

QUESTION 2

Patients hospitalized for congestive heart failure should be able to walk farther, have more energy, and experience less shortness of breath following hospital treatment. Patients who undergo total knee replacements should have less knee pain when they talk; have a good range of joint motion; and be able to perform activities of daily living such as walking, doing yard work, and performing normal household chores.

This example shows that:

- A. Treatment is a very sensitive process
- B. The purpose of medical treatment and hospital procedures is to improve patients\' functional status or quality of life
- C. There should be full engagement at the management and staff level
- D. Patient treatment results are regularly reviewed

Correct Answer: B

QUESTION 3

Administrative databases are an excellent source of data for reporting on clinical quality, financial performance, and certain patient outcomes.

Use of administrative database is advantageous for the following reason EXCEPT:

- A. They are less expensive source of data than other alternatives such as chart review or prospective data collection
- B. The incorporate transaction system already used in the daily business operations of a healthcare organization (frequently referred to as legacy system)
- C. The volume of available indicators is 1000 times greater than that available through other data collection techniques
- D. Data reporting tools are available as part of the purchased system or through third-party add-ons or services.

Correct Answer: C

QUESTION 4

Either an increase or decrease in rate could be a signal of improvement. In other words, there is no clear direction of improvement for these measures. In this case an observed rate either above or below the expected range is an unfavorable outlier.

- A. Neutral measures
- B. Positive measures
- C. Negative measures
- D. Structure measures

Correct Answer: A

QUESTION 5

"A quality improvement team is interested in determining the percentage of medication orders that are delivered to nurses' stations within one hour of the order's receipt in the pharmacy. Before collecting data on this question, the team should determine whether it believes that this percentage could differ by floor, time of day, day of week, type of medication ordered, pharmacist on duty, or volume of orders received. If the team believes that one or more of these factors will influence the outcome, it should take steps to ensure that it collects the data relevant to these factors each time the pharmacy receives an order."

This example explains:

- A. How stratification could be applied to pharmacy
- B. Is there any need to sample the data
- C. Targets and goals of measurement
- D. Confidentiality issues in measurement

Correct Answer: A

[Latest CPHQ Dumps](#)

[CPHQ Practice Test](#)

[CPHQ Braindumps](#)