

DEA-2TT3^{Q&As}

Dell EMC Cloud Infrastructure and Services v3 (DEA-2TT3)

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QUESTION 1

A service is offered to consumers from 9 A.M. to 5 P.M., Monday through Friday. The service experiences downtime from 3 P.M. to 5 P.M. on Wednesday of a given week.

What is the service availability for that week?

A. 95.00%

B. 95.88%

C. 96.42%

D. 98.33%

Correct Answer: A

QUESTION 2

The incident management team is unable to determine the root cause of an incident. To which team should the errorcorrection activity be transferred?

- A. Performance Management
- B. Change Management
- C. Availability Management
- D. Problem Management

Correct Answer: D

QUESTION 3

An e-card company uses the Cloud to enable chat services between its sales representatives and consumers. Holiday periods create seasonal demand on IT resources. The e-card company wants to select a billing model that optimizes IT resource costs.

Which billing model should the company choose?

- A. Recurring
- B. User-based
- C. Pay-as-you-go
- D. Subscription

Correct Answer: C

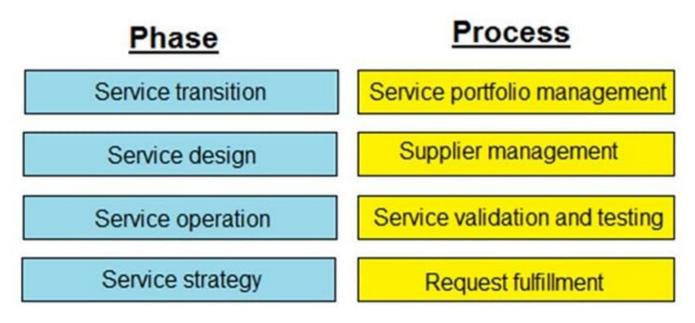


QUESTION 4

DRAG DROP

Match each service management phase with its process.

Select and Place:



Correct Answer:



QUESTION 5

Which process involves determining the optimal resources required to meet seasonal spikes in resource demand?



- A. Configuration management
- B. Change management
- C. Capacity management
- D. Incident management

Correct Answer: C

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