

E20-920^{Q&As}

Cloud Services Expert Exam for Cloud Architects

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QUESTION 1

An IT organization for a leading apparel retailer has a relatively small budget to deliver IT services. They are functioning in a legacy operating model and face typical challenges of up-front costs, underutilized resources, and low productivity.

What is the most important financial goal for them in offering cloud services?

- A. Adopt a Cost to Serve model
- B. Reduce their capital expenses
- C. Be more transparent about their costs
- D. Hire executives with strong financial backgrounds

Correct Answer: A

QUESTION 2

In a hypothetical future scenario, a small toy company wants to create a few small gifts for employees who have performed well throughout the year. The gifts will be different every year and will change color depending on the stock price and social media sentiment of the company. The company wants to manufacture these gifts in-house.

What emerging 3rd Platform technologies enable the desired capabilities?

- A. Big data analytics, Internet of Things, and sensor networks
- B. Sensor networks, big data analytics, and augmented humans
- C. Internet Of Things, sensor networks, and maker machines
- D. Internet of Things, maker machines, and big data analytics

Correct Answer: C

QUESTION 3

A mobile company has processes in place for service support. One process facilitates collaboration and is a placeholder for functional requests; another process contains metadata on systems, network, and software. What types of processes are these?

- A. Configuration Management and Incident Management
- B. Change Management and Release Management
- C. Change Management and Incident Management
- D. Configuration Management and Release Management

Correct Answer: D

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QUESTION 4

As a cloud architect you are helping your company plan for cloud services and you are working with a diverse cloud team. You have targeted four key initial services and you have highlighted the following key considerations for each service:

Determine who can access it and what can they do with it Use overall management to map dependencies across the service Define the workflow to instantiate the service

Your cloud team asks you which service area each of these considerations will most likely map to. What should be your response?

- A. SLA, Operational Management, and Orchestration
- B. Service Visibility, SLA, and Service Termination
- C. Service Offering, Service Visibility, and SLA
- D. Service Offering, Operational Management, and Orchestration

Correct Answer: C

QUESTION 5

A health insurance company that operates solely within one country decides to adopt newer technologies to offer products and features more quickly to customers. They ask the IT organization to plan for deploying cloud services to help with this strategy.

As a cloud architect on the IT team, what should be your most important deployment consideration?

- A. Lowest cost
- B. Global access
- C. GRC and Security
- D. High performance

Correct Answer: C

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