

# FBA15<sup>Q&As</sup>

BCS Foundation Certificate in Business Analysis

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**QUESTION 1**

An analyst investigating a sales system wishes to ask questions about how a customer order form is completed in the current system. What investigation technique is the analyst using?

- A. Activity sampling.
- B. Protocol analysis.
- C. Document analysis
- D. Structured observation.

Correct Answer: C

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**QUESTION 2**

In which stage of the business analysis process model would the business analyst produce a business case?

- A. Evaluating the options.
- B. Analysing the needs.
- C. Defining the requirements.
- D. Considering perspectives.

Correct Answer: A

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**QUESTION 3**

In which of the following categories would return on investment be considered when assessing the feasibility of a project?

- A. Financial feasibility.
- B. Business feasibility.
- C. Technical feasibility.
- D. Operational feasibility.

Correct Answer: A

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**QUESTION 4**

When are workshops especially valuable?

- A. When suitably sized rooms are available.

- B. When all stakeholders are agreed on the way forward.
- C. When a geographically dispersed set of users needs to be consulted.
- D. When time and budget are constrained.

Correct Answer: D

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**QUESTION 5**

Which of the following stages is immediately after problem-finding in Isaksen and Treffinger's creative problem-solving model?

- A. Idea-finding.
- B. Solution-finding.
- C. Data-finding.
- D. Acceptance-finding.

Correct Answer: A

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