

FIELD-SERVICE-CONSULTANT^{Q&As}

Salesforce Certified Field Service Consultant

Pass Salesforce FIELD-SERVICE-CONSULTANT Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.pass2lead.com/field-service-consultant.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Salesforce
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers



QUESTION 1

Universal Containers wants service managers to quickly Identify location and status changes in the lifecycle of a specific component in a customer's install base. What should a Consultant utilize to track the lifecycle?

- A. A Work Order related list on Assets
- B. Custom fields for change tracking on Assets
- C. Field History Tracking on Assets
- D. A Product related list on Assets

Correct Answer: D

QUESTION 2

Universal container provides installation services for each of its products. Each product requires different number of times, and a different sets of installation tasks.

How should a consultant configure field service lightning to support this service

- A. Use the work type to define the installation services for each product- use work order to track work for each customer - use service appointment to assign the work
- B. Use cases to define the installation services for each product - use service appointment to track the work for each customer- use work order to assign the work
- C. Use service appointment to define the installation services for each product - use work order to track order for each customer use task to assign the work
- D. Use work order to define the installation services for each product use work type to each work - use work type to track work for each customer - use service appointment to assign the work

Correct Answer: A

QUESTION 3

When completing a work order in the field, the technician needs to capture two signatures to ensure compliance.

Which steps are needed to configure the signatures capture?

- A. create two service reports and add one signature block to each
- B. create relevant signature types and add signature blocks to the service report template.
- C. create a flow that adds tow signature blocks when the service report is generated
- D. create two costume fields for the service appointment and use flows to capture each signature

Correct Answer: B

QUESTION 4

Universal Containers does not want the lunch break to interfere with existing scheduled work.

How should a Consultant configure the Scheduling Policy to ensure a 30-minute lunch break that begins every day after 1pm?

- A. Create a recurring Service Appointment
- B. Create Resource Absences every day.
- C. Use appropriate Resource Operating Hours.
- D. Use the Resource Availability Rule.

Correct Answer: B

QUESTION 5

universal container UC wants to create a new scheduling policy that takes into account the technician assigned to customers account and then considers a resource from the customer group of preferred technician UC also wants to consider only technician with 50 miles of schedule work.

Which two items should a consultant include in the scheduling policy to meet this requirement?

- A. Minimize travel service objectives and resources priority services objectives
- B. Maximize travel from home and working territories
- C. Required resources and maximum travel from home
- D. Minimize travel service objective and preferred resource services objectives

Correct Answer: BD

[Latest FIELD-SERVICE-CONSULTANT Dumps](#)

[FIELD-SERVICE-CONSULTANT Practice Test](#)

[FIELD-SERVICE-CONSULTANT Study Guide](#)