

FIELD-SERVICE-CONSULTANT^{Q&As}

Salesforce Certified Field Service Consultant

Pass Salesforce FIELD-SERVICE-CONSULTANT Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.pass2lead.com/field-service-consultant.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Salesforce
Official Exam Center

- ⚙️ **Instant Download** After Purchase
- ⚙️ **100% Money Back** Guarantee
- ⚙️ **365 Days** Free Update
- ⚙️ **800,000+** Satisfied Customers



QUESTION 1

When completing a work order in the field, the technician needs to capture two signatures to ensure compliance.

Which steps are needed to configure the signatures capture?

- A. create two service reports and add one signature block to each
- B. create relevant signature types and add signature blocks to the service report template.
- C. create a flow that adds two signature blocks when the service report is generated
- D. create two custom fields for the service appointment and use flows to capture each signature

Correct Answer: B

QUESTION 2

Universal Containers (UC) wants to schedule work orders only if technicians have the necessary qualifications to complete the designated work.

In which two ways can UC achieve this?

Choose 2 answers

- A. Leverage the match skills work rule when scheduling appointments
- B. Create skills that relate to qualifications from setup and assign them to a service resource
- C. Leverage the match skills scheduling policy when scheduling appointments
- D. Create skills that relate to qualifications from the skills tab and assign them to a service resource

Correct Answer: AB

QUESTION 3

Universal Containers (UC) wants to deploy knowledge to its field team.

How should UC ensure its technicians can access knowledge articles offline?

- A. Use the Salesforce Mobile App with deep linking to the field service lightning Mobile App.
- B. Use work types to assign associated articles to work order.
- C. Create a custom Mobile App that syncs articles based on service appointment assignments.
- D. Write a workflow that associates articles to work orders based on a picklist on the work order.

Correct Answer: B

QUESTION 4

Universal Containers utilizes two contractors, Contractor 1 and Contractor 2, to perform repair work, Contractor 1 has provided service longer for Universal Containers and is considered to have more repair work expertise than Contractor 2. How should a Consultant configure this expertise for Contractor 1 versus Contractor 2?

- A. Assign Contractor 2 as an excluded Resource.
- B. Assign Contractor 1 and 2 different capacities for repair work.
- C. Assign Contractor 1 as a Preferred Resource.
- D. Assign Contractor 1 and 2 different Skill Levels for repair Work Type.

Correct Answer: D

QUESTION 5

Universal Containers Technicians frequently need to request more parts from another inventory location when stock runs low.

How can Universal Container Technicians achieve this for each product requested?

- A. Create a work order line item and a product request line item.
- B. Create a product request and a product request line item.
- C. Create a product consumed and a product request line item.
- D. Create a shipment and a product request line item.

Correct Answer: B

[FIELD-SERVICE-CONSULTANT PDF Dumps](#) [FIELD-SERVICE-CONSULTANT VCE Dumps](#) [FIELD-SERVICE-CONSULTANT Braindumps](#)