

# H11-828<sup>Q&As</sup>

HCNP-UC(Fast Track)(Unified Communication (Fast Track))

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#### **QUESTION 1**

Which of the following statements are CORRECT about the BMU? (Multiple Choice)

- A. The BMU is a service management system in eSpace UC solution,
- B. The BMU provides CDR-based charging.
- C. The BMU provides self-service management.
- D. The BMU supports role classification.

Correct Answer: ACD

#### **QUESTION 2**

If a user links his or her eSpace Desktop with an IP phone and both the eSpace Desktop and the IP phone work properly, which of the following statements are CORRECT when another user calls the linked number of the user? (Multiple Choice)

- A. Both the user\\'s eSpace Desktop and IP phone ring simultaneously.
- B. If the user clicks the answer button on the eSpace Desktop, the IP phone then automatically goes off-hook. The user answers the call using the IP phone, and the eSpace Desktop displays the calling window.
- C. If the user clicks the call rejection button on the eSpace Desktop, the user\\'s eSpace Desktop and IP phone both stop ringing.
- D. During a call, the user cannot switch the audio between the eSpace Desktop and the linked IP phone.

Correct Answer: ABC

#### **QUESTION 3**

eSpace Desktop fails to join a multimedia conference. Check the multimedia conference client log and find that the Meeting Server IP address is incorrectly configured. Which of the following statements is INCORRECT?

- A. On the BMU, check whether the IP address of the multimedia conference service whose service ID is DataConfer is correctly configured.
- B. The default IP address of the multimedia conference service must be set to the IP address of all Meeting Servers in the cluster.
- C. If you reconfigure the IP address of the multimedia conference service, you need to restart the BMU service.
- D. If you reconfigure the IP address of the multimedia conference service, you need to restart the eServer.

Correct Answer: D



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### **QUESTION 4**

In the eSpace UC solution, an SQL Server 2008 R2 of the standard edition is used with the eSpace Audio Recorder in a single-node system.

A. TRUE

B. FALSE

Correct Answer: A

#### **QUESTION 5**

If users can only send instant messages but cannot make calls after logging in to the eSpace Desktop, the possible cause is that ().

- A. The eSpace Desktop has not registered with the BMU.
- B. The eSpace Desktop has not registered with the eServer.
- C. The eSpace Desktop has not registered with the IP PBX.
- D. The eSpace Desktop has not registered with the console server.

Correct Answer: C

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