

Q&As

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QUESTION 1

Universal Containers wants to process mobile payments. How can this requirement be met?

- A. Install an AppExchange package
- B. Create a custom payments object
- C. Add a custom field to store the credit card number
- D. Attach a picture of the credit card.

Correct Answer: A

QUESTION 2

Universal Containers (UC) is using Field Service and has customer meetings at UC's offices. When booking meetings, they would like them to begin on the hour, every hour, between 9am-5pm.

How can this be achieved?

- A. Use Customer Operating Hours.
- B. Use Exact Appointments on the Work Types.
- C. Use Territory-specific Operating Hours.
- D. Use Multiple Operating Hours with Slots for each hour.

Correct Answer: B

QUESTION 3

Which three overview cards does the Field Service mobile app provide as context to Technicians on upcoming Service Appointments? (Choose three.)

- A. Product Catalog
- B. Site Details
- C. Asset History
- D. Contact
- E. Address

Correct Answer: BDE

QUESTION 4

Universal Containers does not want the lunch break to interfere with existing scheduled work.

How should a Consultant configure the Scheduling Policy to ensure a 30-minute lunch break that begins every day after 1pm?

- A. Create Resource Absences every day.
- B. Create a recurring Service Appointment.
- C. Use appropriate Resource Operating Hours.
- D. Use the Resource Availability Rule.

Correct Answer: D

QUESTION 5

A client provisions a Heroku Postgres database in the EU region.

Which two services related to Heroku Postgres are located in the U.S.? (Choose two.)

- A. Fork and follower databases
- B. Heroku Postgres Continuous Protection backups
- C. Snapshots created with Heroku PGBackups
- D. Heroku Dataclips

Correct Answer: AD

<https://devcenter.heroku.com/articles/heroku-postgresql>

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