

# INTEGRATION-ARCHITECT<sup>Q&As</sup>

Salesforce Certified Integration Architect

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### QUESTION 1

A company needs to be able to send data from Salesforce to a homegrown system behind a corporate firewall. The data needs to be pushed only one way and doesn't need to be sent in real time. The average volume is 2 million records per day.

What should an integration architect consider when choosing the right option in building the integration between the external system and Salesforce?

- A. Due to high volume of records, number of concurrent requests can hit the limit for the REST API call to external system.
- B. Due to high volume of records, a third party integration tool is required to stage records off platform.
- C. Due to high volume of records, the external system will need to use a BULK API Rest endpoint to connect to salesforce.
- D. Due to high volume of records, salesforce will need to make a REST API call to external system.

Correct Answer: B

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### QUESTION 2

A customer of Salesforce has used Platform Events to integrate their Salesforce instance with an external third party Artificial Intelligence (AI) system. The AI system provides a prediction score for each lead that is received by Salesforce. Once the prediction score is received, the lead information is saved to Platform events for other processes. The trigger on the Platform Events is failing once this was rolled out to Production.

What type of monitoring should the Integration Consultant have considered to monitor this integration?

- A. Monitor Platform Events created per hour limits across the Salesforce instance.
- B. Set up debug logs for Platform Event triggers to monitor performance .
- C. Validate the Platform Event definition matches leads definition.
- D. Monitor the volume of leads that are created in Salesforce.

Correct Answer: B

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### QUESTION 3

Universal Containers (UC) is a global financial company. UC support agents would like to open bank accounts on the spot for a customer who is inquiring about UC products.

During opening the bank account process, the agents execute credit checks for the customers through external agencies. At a given time, up to 30 concurrent agents will be using the service for performing credit checks for customers.

What error handling mechanisms should be built to display an error to the agent when the credit verification process failed?

- A. In case the verification process is down, Use mock service to send the response to the agent.
- B. Handle verification process error in the Verification Webservice API in case there is a connection issue to the Webservice if it responds with an error.
- C. Handle integration errors in the middleware in case the verification process is down, then the middleware should retry processing the request multiple times.
- D. In case the verification process is down, use fire and forget mechanism instead of request and reply to allow the agent to get the response back when the service is back online.

Correct Answer: B

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#### QUESTION 4

A global financial company sells financial products and services that include the following:

- 1.  
Bank Accounts
- 2.  
Loans
- 3.  
Insurance

The company has a core banking system that is state of the art and is the master system to store financial transactions, financial products and customer information. The core banking system currently processes 10M financial transactions per

day. The CTO for the company is considering building a community port so that customers can review their bank account details, update their information and review their account financial transactions.

What should an integration architect recommend as a solution to enable customer community users to view their financial transactions?

- A. Use Salesforce Connect to display the financial transactions as an external object.
- B. Use Salesforce Connect to display the financial transactions as an external object.
- C. Use Salesforce External Service to display financial transactions in a community lightning page.
- D. Use Iframe to display core banking financial transactions data in the customer community.

Correct Answer: C

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**QUESTION 5**

A company that is a leading provider of training delivers courses to students globally. The company decided to use customer community in order to allow students to log in to the community, register for courses and pay course fees. The company has a payment gateway that takes more than 30 seconds to process the payment transaction. Students would like to get the payment result in real-time so in case an error happens, the students can retry the payment process.

What is the recommended integration approach to process payments based on this requirement?

- A. Use platform event to process payment to the payment gateway.
- B. Use continuation to process payment to the payment gateway.
- C. Use change data capture to process payment to the payment gateway.
- D. Use request and reply to make an API call to the payment gateway.

Correct Answer: B

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