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QUESTION 1

Northern Trail Outfitters has had an increase in requests from other business units to integrate opportunity information with other systems from Salesforce. The developers have started writing asynchronous @future callouts directly into the target systems. The CIO is concerned about the viability of this approach scaling for future growth and has requested a solution recommendation.

What should be done to mitigate the concerns that the CIO has?

A. Implement an ETL tooland perform nightly batch data loads to reduce network traffic using last modified dates on the opportunity object to extract the right records.

B. Develop a comprehensive catalog of Apex classes to eliminate the need for redundant code and use custom metadata to hold the endpoint information for each integration.

C. Refactor the existing ?uture methods to use Enhanced External Services, import Open API 2.0 schemas and update flows to use services instead of Apex.

D. Implement an Enterprise Service Bus for service orchestration, mediation, routing and decouple dependencies across systems.

Correct Answer: C

QUESTION 2

Customer is evaluating Platform Events solution and would like help in comparing/contrasting it with Outbound Message for a real-time / near-real time needs. They expect 3,000 consumers of messages from Salesforce. Which three considerations should be evaluated and highlighted when deciding between the solutions? Choose 3 answers

A. Both Platform Events and Outbound Message offer declarative means for asynchronous near-real time needs. They aren\\'t best suited for real- time integrations.

B. In both Platform Events and Outbound Messages, the event messages are retried by and delivered in sequence, and only once. Salesforce ensures there is no duplicate message delivery.

C. Message sequence is possible in Outbound Message but not guaranteed with Platform Events. Both offer very high reliability. Fault handling and recovery are fully handled by Salesforce.

D. Number of concurrent subscribers to Platform Events is capped at 2,000. An Outbound Message configuration can pass only 100 notifications in a single messages to a SOAP end point.

E. Both Platform Events and Outbound Message are highly scalable. However, unlike Outbound Message, only Platform Events have Event Delivery and Event Publishing limits to be considered.

Correct Answer: BDE

Explanation: https://developer.salesforce.com/docs/atlas.en-
us.platform_events.meta/platform_events/platform_event_limits.htm
https://help.salesforce.com/articleView?id=workflow_om_considerations.htmandtype=5

QUESTION 3

A largeB2C customer is planning to implement Salesforce CRM to become a Customer centric enterprise. Below, is their current system landscape diagram.

The goals for implementing Salesforce follows:

1.

 Develop a 360 view of customer

2.

 Leverage Salesforce capabilities for Marketing, Sales and Service processes

3.

 Reuse Enterprise capabilities built for Quoting and Order Management processes Which three systems from the current system landscape can be retired with the implementation of Salesforce? Choose 3 answers

A. Order Management System

B. Case Management System

C. Sales Activity System

D. Email Marketing System

E. Quoting System

Correct Answer: BCD

QUESTION 4

Northern Trail Outfitters (NTO) has hired an Integration Architect to design the integrations between existing systems and a new instance of Salesforce. NTO has the following requirements:

1.

 Initial load of 2M Accounts, 5.5M Contacts, 4.3M Opportunities, and 45k Products into the new org.

2.

 Notification of new and updated Accounts andContacts needs to be sent to 3 external systems.

3.

 Expose custom business logic to 5 external applications in a highly secure manner.

4.

 Schedule nightly automated dataflows, recipes and data syncs. Which set of APIs are recommended in order to meet the requirements?

A. Bulk API, Chatter REST API, Apex SOAP API, Tooling API

B. Bulk API, Chatter REST API, Apex REST API, Analytics REST API

C. Bulk API, Streaming API, Apex REST API, Analytics REST API

D. Bulk API, Streaming API, Apex SOAP API, Analytics REST API

Correct Answer: C

QUESTION 5

A large enterprise customer operating in a high regulated industry is planning to implement Salesforce for customer facing associates in both Sales and Service, and back office staff. The business processes that Salesforce supports are

critical to the business.

Salesforce will be integrated to multiple back office systems to provide a single interface for associates. Reliability and monitoring of these integrations is required as associates support customers.

Which integration solution should the architect consider when planning the implementation?

A. Architect Services in back office systems to support calloutsfrom Salesforce and build reliability, monitoring and reporting capabilities.

B. Decouple back office system callouts into separate distinct services that have inbuilt error logging and monitoring frameworks.

C. Build a custom integration gateway to support back office system integrations and ensure reliability and monitoring capabilities.

D. Leverage Middleware for all back office system integrations ensuring real time alerting, monitoring and reporting capabilities.

Correct Answer: D

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