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QUESTION 1

Which two requirements should the Salesforce Community Cloud support for self-registration and SSO? Choose 2 answers

- A. SAML SSO and Registration Handler
- B. OpenId Connect Authentication Provider and Registration Handler
- C. SAML SSO and just-in-time provisioning
- D. OpenId Connect Authentication Provider and just-in-time provisioning

Correct Answer: BC

QUESTION 2

Universal Containers\\' Customer Service Managers wants to be automatically notified when a Customer Service Representative successfully closes a case

What is the recommended approach for the Service Manager to be notified in the Salesforce user interface without having to refresh the screen?

- A. Have the user refresh the standard Visaulforce page to see closed case updates by setting up the refresh interval on the browser.
- B. Use a standard Visualforce page and embed JavaScript in the standard Visualforce page to refresh the porting of the standard page layout.
- C. Create a custom Visaulforce page, subscribe to the "closed cases" push topic, and display alerts onscreen.
- D. Create a custom Visualforce page with a custom polling mechanism to poll for closed cases and display alerts on the Visualforce page.

Correct Answer: C

QUESTION 3

Universal Containers requires Salesforce to send order data to an ERP system that requires a system-defined username/password for authentication.

Which two integration options are recommended from a security perspective?

- A. Fire outbound messages to a middleware that stores the credentials instead of an Apex callout.
- B. Use custom settings to store the username and password allowing the Apex callout to read it.
- C. Set up a Named Credential with a Named Principal Identity Type allowing the Apex callout to use it.
- D. Store the username/hashed password in a private Static Resource, allowing the Apex callout to read it.



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E. Use custom settings to store the username and password allowing the Apex callout to read it.

Correct Answer: C

QUESTION 4

Northern Trail Outfitters is seeking to improve the performance and security of outbound integrations from

Salesforce to on-premise servers.

What should the Architect consider before recommending a solution?

- A. External gateway products in use
- B. A Default gateway restrictions
- C. Considerations for using Deterministic Encryption
- D. Shield Platform Encryption Limitations

Correct Answer: A

QUESTION 5

Universal Containers acquires several companies and decides to consolidate all customer service systems used by the acquired companies into one Salesforce Service Cloud. They decide to use an ETL to extract service requests from various systems, apply appropriate transformations, and load cases into Salesforce. Different requests captured by different customer service systems could belong to common accounts in Salesforce, so care must be taken to avoid creating duplicate accounts. Which two API options should be considered to load cases into Salesforce that would be safe from record -locking issues? Choose 2 answers

- A. Bulk API with parallel option and a batch size of 1000 or less
- B. Bulk API with serial option and a batch size of 1000 or less
- C. SOAP API with a batch size of 1000 or less
- D. SOAP API with a batch size of 200 or less

Correct Answer: BD

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