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QUESTION 1

Universal Containers is implementing Salesforce for the first time. As part of the implementation, approximately 10 Million contact records need to be migrated into the new environment.

What tool should an architect recommend?

- A. Salesforce Data Loader
- B. Data Import Wizard
- C. Excel connector
- D. Salesforce Workbench

Correct Answer: A

QUESTION 2

Universal Containers (UC) is a global financial company. UC support agents would like to open bank accounts on the spot for a customer who is inquiring about UC products. During opening the bank account process, the agents execute credit checks for the customers through external agencies. At a given time, up to 30 concurrent requests will be using the service for performing credit checks for customers.

What error handling mechanisms should be built to display an error to the agent when the credit verification process failed?

- A. In case the verification process is down, Use mock service to send the response to the agent.
- B. Handle verification process error in the Verification Webservice API in case there is a connection issue to the Webservice if it responds with an error.
- C. Handle integration errors in the middleware in case the verification process is down, then the middleware should retry processing the request multiple times.
- D. In case the verification process is down, use fire and forget mechanism instead of request and reply to allow the agent to get the response back when the service is back online.

Correct Answer: B

QUESTION 3

What are two considerations to make when performing SOAP callouts from within Apex?

Choose 2 answers

- A. SOAP callouts consume API limits.
- B. WSDL2Apex supports RPC-style SOAP callouts.
- C. WSDL2Apex can be used to generate stub code.

D. SOAP callouts cannot occur after any DML statements.

Correct Answer: CD

QUESTION 4

Universal Containers has a batch integration that runs every five minutes to load Shipment records related to existing orders that have been updated in the previous five minutes. The integration is not reporting any errors, but some Shipment records are not being loaded.

What could be the problem?

- A. Error reporting is not enabled in Salesforce.
- B. The integration takes more than five minutes to run.
- C. The integration is causing UC to exceed its API limits.
- D. The Integration cannot find the parent orders for some Shipments.

Correct Answer: B

QUESTION 5

A company has an external system that processes and tracks orders. Sales reps manage their leads and opportunity pipeline in Salesforce. In the current state, the two systems are disconnected and processing orders requires a lot of manual entry on sales rep part. This creates delays in processing orders and incomplete data due to manual entry. As a part of modernization efforts the company decided to integrate Salesforce and the order management system. The following technical requirements were identified:

1.
Orders need to be created in real time from Salesforce.
2.
Minimal customization*, and code should be written due to a tight timeline and lack of developer resources.
3.
Sales reps need to be able to see order history and be able to see most up to date information on current order status.
4.
Managers need to be able to run reports in Salesforce to see daily and monthly order volumes and fulfillment timelines.
5.
The legacy system is hosted on premise and is currently connected to the Enterprise Service Bus (ESB). The ESB is flexible enough to provide any methods and connection types needed by Salesforce team.

6.

There are 1000 sales reps. Each user processes/creates on average 15 orders per shift. Most of the orders contain 20-30 line items.

How should an integration architect integrate the two systems based on the technical requirements and system constraints?

- A. Use Salesforce external object and OData connector.
- B. Use Salesforce custom object, custom REST API and ETL.
- C. Use Salesforce standard object, REST API and ETL.
- D. Use Salesforce big object, SOAP API and Dataloader.

Correct Answer: C

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