

# MAGENTO-2-CERTIFIED-SOLUTION-SPECIALIST<sup>Q&As</sup>

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### QUESTION 1

During your migration from Magento 1 to Magento Commerce you changed to a new payment gateway. It was recommended to keep the company account open with the previous payment gateway to process refunds for historical orders. You want to ensure there are records of these refunds in Magento for customer service.

How do you achieve this?

- A. Using the native import function, import a customer finances file.
- B. Create an online credit memo and indicate the transaction information within the comments.
- C. Create an offline credit memo and indicate the transaction information with the comments
- D. Create a return and indicate the transaction information within the comments.

Correct Answer: A

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### QUESTION 2

A merchant wants to notify their customer when a product comes back in stock.

Allow Alert when Product Come Back in stock was set to yes in the Magento admin panel but functionality is still not available to the customers.

What action is required to correct this?

- A. Display out of the Stock must be set to yes in the Magento admin panel
- B. Allow Alert when Product Price change must be set to yes I the Magento admin panel
- C. Display produce quality must be set to yes in the Magento admin panel
- D. No additional action is required, the functionality will become available after the Catalog product index is updated by schedule

Correct Answer: D

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### QUESTION 3

The customer support channel of a store running the Magento Commerce Cloud is receiving calls from customers experiencing problem placing orders. After click the Place order button the page take a long time to load.

What tool do you use to identify the issue?

- A. Fastly CDN
- B. Magento Cloud Panel

- C. New Relic APM
  - D. Blackfire profiling
- Correct Answer: C
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**QUESTION 4**

A Magento Cloud merchant is planning their Black Friday ?Cyber Monday campaigns and wants to see an analysis of last year's campaigns.

What are two to use Magento Business Intelligence to deliver this analysis?

- A. Create a report comparing revenue and discount amounts for coupons that were promoted during fast years campaigns.
- B. Use the ROI calculator to input last year's holiday an spend and compare it against net revenue
- C. Do a server performance check to assess impact of holiday traffic spikes on conversion rate
- D. Use the Cohort Report Builder to understand the Lifetime value of holiday-acquired customers vs, other customers

Correct Answer: C

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**QUESTION 5**

You are setting up a large catalog on Magento Commerce. You have created a category tree arranged with several levels of depth and assigned each product to the categories it directly belong to.

You also need the product to display on all ancestors of any category to which the product is assigned. You need a simple solution for this since you expect frequent changes to the catalog structure.

What do you do?

- A. Set up Clone Category ID rules with Visual Merchandiser to make each ancestor category copy its decedent categories
- B. Assign each product directly to the correct ancestor categories and update these assignment with future catalog changes
- C. Enable the Anchor flag on each category to automatically include the products from any descendent categories
- D. Modify the Category Permissions configuration to allow all categories access to products in decendent categories

Correct Answer: D

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