



# MB-600<sup>Q&As</sup>

Microsoft Dynamics 365 + Power Platform Solution Architect

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**QUESTION 1**

DRAG DROP

A client plans to upgrade several solutions in the Dynamics 365 Customer Service application.

You need to recommend which upgrade option will achieve the outcome.

Which method should you use? To answer, drag the appropriate options to the correct outcomes. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Answer Area**

Options	Outcome	Option
Upgrade	Patch the case entity solution and roll up previous patches in one step.	
Stage for Upgrade	Patch the case entity solution but do not delete previous versions at this point.	
Update	Patch the case entity solution and replace the previous solution.	

Correct Answer:

**Answer Area**

Options	Outcome	Option
	Patch the case entity solution and roll up previous patches in one step.	Upgrade
	Patch the case entity solution but do not delete previous versions at this point.	Stage for Upgrade
	Patch the case entity solution and replace the previous solution.	Update

Reference: <https://crmkeeper.com/2019/10/09/managed-solutions-update-vs-upgrade-vs-stage/>

**QUESTION 2**



You are the solution architect on a Dynamics 365 Customer Service implementation. The organization requires the following for the implementation:

1.

Define the key non-functional requirements for the customer services team.

2.

Achieve business objectives from the future Dynamics 365 Customer Service solution.

You need to identify the top three non-functional requirements for the organization.

Which three non-functional requirements should you recommend? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. business rules to identify top customers

B. usability of business process flows

C. customer accounts administration

D. time-to-load forms

E. solution regulatory compliance

Correct Answer: BDE

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### QUESTION 3

Note: This question is part of series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

In preparation for a Dynamics 365 Sales and Dynamics 365 Customer Service implementation a client is performing a fit-gap analysis.

You need to evaluate the requirements by using a fit-gap methodology in the context of Dynamics 365 Sales and Dynamics 365 Customer Service.

Solution: Quotes and Orders need to push and receive data in real-time from SAP.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

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**QUESTION 4**

**DRAG DROP**

Your company is implementing Dynamics 365 Customer Service. You are part of the project team that meets weekly to review implementation progress and troubleshoot.

During the weekly project management meeting, you receive the following updates from developers:

1.

Versions of exported solution.zip files are being stored in source control.

2.

Solution segmentation is not being practiced with first-party solution integrations.

3.

Each independent solution is using a unique publisher.

4.

Solution versions are not being updated.

You need to identify the common risk for each item.

Which common risk is represented? To answer, drag the appropriate risks to the correct developer updates. Each risk may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view

content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Answer Area**

Risks	Developer update	Risk
Lack of good solution version control practices	Versions of exported solution.zip files are being stored in source control.	<input type="text"/>
Incompatible components compatible across solutions	Solution segmentation is not being practiced with first-party solution integrations.	<input type="text"/>
Solution dependency version mismatch between environments	Each independent solution is using a unique publisher.	<input type="text"/>

Correct Answer:



### Answer Area

Risks	Developer update	Risk
	Versions of exported solution.zip files are being stored in source control.	Lack of good solution version control practices
	Solution segmentation is not being practiced with first-party solution integrations.	Solution dependency version mismatch between environments
	Each independent solution is using a unique publisher.	Incompatible components compatible across solutions

Reference: <https://novacontext.com/solution-lifecycle-management-for-dynamics-365/>

### QUESTION 5

A company is implementing Dynamics 365 Sales.

The company has an internal system for tracking time that salespeople spend on each account. This system must be integrated with Dynamics 365 Sales.

When a user submits a timesheet in the internal system, a record must be created in Dynamics 365 Sales. The timesheet has no external-facing APIs.

You need to recommend a solution for integration.

What should you recommend?

- A. Extend the time tracking system by creating a synchronous real-time workflow in Dynamics 365 Sales.
- B. Extend the time tracking system by calling the Web API.
- C. Create a Dynamics 365 Sales asynchronous background workflow to call data from the timesheet system.
- D. Create a plug-in to call data from the timesheet system.

Correct Answer: B

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