



Microsoft Dynamics CRM Customization and Configuration

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QUESTION 1

You create an entity named Achievement.

Which two properties can you change after the entity is created and saved? Each correct answer presents a complete solution. Choose two.

- A. Display Name
- B. Entity Ownership
- C. Define as an activity entity
- D. Auditing

Correct Answer: AD

https://www.microsoft.com/en-US/dynamics/crm-customer-center/create- a-new-entity.aspx https://msdn.microsoft.com/en-us/library/gg334236.aspx

QUESTION 2

You import a managed solution that modifies the account entity. You then import an unmanaged solution that also modifies the account entity. What is true about this scenario?

- A. The modifications from the unmanaged solution will overwrite the modifications from the managed solution.
- B. The modifications from both the managed solution and the unmanaged solution will be merged together.
- C. The modifications from the unmanaged solution will not appear,
- D. The modifications from the managed solution will not appear.

Correct Answer: A

Ref:https://msdn.microsoft.com/en-gb/library/gg334576.aspx#BKMK_UnmanagedandManagedSolutions

QUESTION 3

Your System View shows all contacts who work for educational institutions.

You want to change the view so that it also shows contacts who work for government organizations.

Which two actions should you perform in System View? Each correct answer presents part of the solution. Choose two.

- A. Paste in the Fetch XML for your new query.
- B. Select Edit Filter Criteria.
- C. Add the additional query criteria.



D. Select Details to modify the query.

Correct Answer: BC

Ref:https://technet.microsoft.com/en- us/library/dn509578.aspx#BKMK_AddFindColumns

QUESTION 4

You need a component that can combine form controls together with the possibility to expand and collapse them. Which component should you choose?

A. sub-grid

B. section

C. Quick View form

D. tab

Correct Answer: D

QUESTION 5

You are updating custom entities in Microsoft Dynamics CRM.

Which three custom entity options can be disabled after they have been enabled? Each correct answer presents a complete solution. Choose three.

- A. Mail Merge
- B. Connections
- C. Document Management
- D. Queues
- E. Access Teams
- Correct Answer: ACE

Ref:https://msdynamicscrmblog.wordpress.com/2013/11/11/entity-options-in- dynamics-crm-2013/

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