

MS-740^{Q&As}

Troubleshooting Microsoft Teams

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QUESTION 1

You manage a company\\'s Microsoft Teams environment.

Members of a team cannot send emails to a channel\\'s email address.

You need to determine the cause of the issue.

What are two possible causes? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. The email has more than 10 file attachments.
- B. The channel\\'s associated SharePoint folder was renamed.
- C. The channel email address is part of a distribution list.
- D. Email integration is not enabled.
- E. The email contains more than 25 inline images.

Correct Answer: BC

Reference: https://support.microsoft.com/en-us/office/send-an-email-to-a-channel-in-teams-d91db004-d9d7-4a47-82e6-fb1b16dfd51e

QUESTION 2

A company configures IP address 10.3.0.0 as the Location Information Service subnet.

The Microsoft Teams client does not display the emergency address for a user. You confirm that the user has a correctly assigned and validated E911 address that includes geo-coordinates.

You observe the following record in the Teams log:

```
{"locationId":null, "publicIp": "216.82.234.65", "networkInformation": {"mac":null, "ipv4": "10.3.145.22", "subnetLengthIPv4": "20"}}
```

You need to identify the root cause of the issue.

Which segment of the Teams log record identifies the cause of the issue?

- A. "publiclp": "216.82.234.65
- B. locationId\\'inull
- C. \\'ipv4"\\':"10.3.145.22,,,"subnetLengthIPv4":"20"

Correct Answer: B

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QUESTION 3

A company uses Microsoft Teams.

Users from a private channel named PrivateChannell report that guest users have access to the private channel message thread.

You need to ensure that guest users have access to the files in PrivateChannell, but no access to the message thread.

Which two actions should you perform? Each correct answer presents part of the solution,

NOTE: Each correct selection is worth one point.

- A. Add the guest users to the member\\'s group in the private channel SharePoint site.
- B. Remove the guest users from PrivateChannell.
- C. Disable the chat in the guest access policy in Microsoft Teams admin center.
- D. Add the guest users to the visitor\\'s group in the private channel SharePoint site.

Correct Answer: AC

QUESTION 4

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A prepaway company has a Microsoft 365 subscription.

The company has a main office in one region. The company opens a new office in another region. You must relocate 400 users to the new office.

Solution: Create a configuration profile with the emergency address and assign the profile to the device for each user.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

Reference: https://docs.microsoft.com/en-us/microsoftteams/assign-change-emergency-location-user

QUESTION 5

A company uses a Session Border Controller (SBC) with Teams Direct Routing.

A user reports that they cannot initiate outbound calls to the following number +41 44 123 45 67.

The user can receive incoming calls. You observe that the user is assigned an OnlineVoiceRoutingPolicy that uses the following number pattern: ^(\+41[0-9]{10})\$.

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You need to resolve the issue.

Which pattern should you use?

- A. ^(\+41[0-9](8))\$
 B. ^(\+30[0-9](10))\$
 C. ^(\+1[0-9](10))\$
 D. _*
- A. Option A
- B. Option B
- C. Option C
- D. Option D

Correct Answer: A

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