



Fortinet Troubleshooting Professional

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QUESTION 1

When does a RADIUS server send an Access-Challenge packet?

- A. The server does not have the user credentials yet.
- B. The server requires more information from the user, such as the token code for two- factor authentication.
- C. The user credentials are wrong.
- D. The user account is not found in the server.

Correct Answer: B

QUESTION 2

Examine the partial output from two web filter debug commands; then answer the question below:

diagnose test application urlfilter 3
Domain | IP DB Ver T URL
34000000| 34000000 16.40224 P Bhttp://www.fgt99.com/
get webfilter categories
g07 General Interest - Business:
 34 Finance and Banking
 37 Search Engines and Portals
 43 General Organizations
 49 Business
 50 Information and Computer Security
 51 Government and Legal Organizations
 52 Information Technology

Based on the above outputs, which is the FortiGuard web filter category for the web site www.fgt99.com?

A. Finance and banking

B. General organization.

- C. Business.
- D. Information technology.

Correct Answer: C



QUESTION 3

View the following FortiGate configuration.

```
config system global
  set snat-route-change disable
end
config router static
  edit 1
    set gateway 10.200.1.254
    set priority 5
    set device "port1"
    next
    cdit 2
        set gateway 10.200.2.254
        set priority 10
        set device "port2"
    next
end
```

All traffic to the Internet currently egresses from port1. The exhibit shows partial session information for Internet traffic from a user on the internal network:

```
# diagnose sys session list
session info: proto=6 proto state+01 duration=17 expire=7 timeout=3600
flags=00000000 sockflag=00000000 sockport=0 av idx=0 use=3
ha id=0 policy dir=0 tunnel=/
state=may dirty none app ntf
statistic(bytes/packets/allow err): org=57555/7/1 reply=23367/19/1 tuples=2
orgin->sink: org pre->post, reply pre->post dev=4->2/2->4
gwy=10.200.1.254/10.0.1.10
hook=post dir=org act=snat 10.0.1.10:64907-
>54.239.158.170:80(10.200.1.1:64907)
hook=pre dir=reply act=dnat 54.239.158.170:80-
>10.200.1.1:64907(10.0.1.10:64907)
pos/(before, after) 0/(0,0), 0/(0,0)
misc=0 policy id=1 auth info=0 chk client info=0 vd=0
serial=00000294 tos=ff/ff ips view=0 app list=0 app=0
dd type=0 dd mode=0
```

If the priority on route ID 1 were changed from 5 to 20, what would happen to traffic matching that user\\'s session?

A. The session would remain in the session table, and its traffic would still egress from port1.

B. The session would remain in the session table, but its traffic would now egress from both port1 and port2.

C. The session would remain in the session table, and its traffic would start to egress from port2.

D. The session would be deleted, so the client would need to start a new session.

Correct Answer: D

QUESTION 4

An LDAP user cannot authenticate against a FortiGate device. Examine the real time debug output shown in the exhibit when the user attempted the authentication; then answer the question below.



debug application fnbamd -1 # diagnose debug enable
<pre># diagnose test authserver ldap WindowsLDAP student password fnbamd_fsm.c[1819] handle_req-Rcvd auth req 5 for student in WindowsLDAP opt=27 prot=0 fnbamd_fsm.c[336]compose_group_list_from_req-Group 'WindowsLDAP' fnbamd_pop3.c[573] fnbamd_pop3_start-student fnbamd_cfg.c[932]fnbamd_cfg_get_ldap_list_by_server-Loading LDAP server 'WindowsLDAP'</pre>
<pre>fnbamd_ldap.c[992] resolve_ldap_FQDN-Resolved address 10.0.1.10, result 10.0.1.10 fnbamd_fsm.c[428] create_auth_session-Total 1 server(s) to try fnbamd_ldap.c[437] start_search_dn-base:'cn=user,dc=trainingAD,dc=training,dc=lab' filter:cn=student</pre>
<pre>fnbamd_ldap.c[1730] fnbamd_ldap_get_result-Going to SEARCH state fnbamd_fsm.c[2407] auth_ldap_result-Continue pending for req 5 fnbamd_ldap.c[480] get_all_dn-Found no DN fnbamd_ldap.c[503] start_next_dn_bind-No more DN left fnbamd_ldap.c[2028] fnbamd_ldap_get_result-Auth denied fnbamd_auth.c[2188] fnbamd_auth_poll_ldap-Result for ldap svr 10.0.1.10 is denied</pre>
<pre>fnbamd_comm.c[169] fnbamd_comm_send_result-Sending result 1 for req 5 fnbamd_fsm.c[568] destroy_auth_session-delete session 5 authenticate 'student' against 'WindowsLDAP' failed!</pre>

Based on the output in the exhibit, what can cause this authentication problem?

A. User student is not found in the LDAP server.

B. User student is using a wrong password.

C. The FortiGate has been configured with the wrong password for the LDAP administrator.

D. The FortiGate has been configured with the wrong authentication schema.

Correct Answer: A

QUESTION 5

View the exhibit, which contains the output of a web diagnose command, and then answer the question below.



Cache Statistics:

diagnose webfilter fortiguard statistics list

Raring Statistics:

DNS filures		273
DNS lookups	:	280
Data send failures	:	0
Data read failures	:	0
Wrong package type	:	0
Hash table miss	:	0
Unknown server	:	0
Incorrect CRC	:	0
Proxy requests failures		0
Request timeout	:	1
Total requests	:	2409
Requests to FortiGuard servers		1182
Server errored responses	:	0
Relayed rating	:	0
Invalid profile		0
Allowed	:	1021
Blocked	:	3909
Logged	:	3927
Blocked Errors	:	565
Allowed Errors	:	0
Monitors	:	0
Authenticates	:	C
Warnings		18
Ovrd request timeout	:	0
Ovrd send failures	:	0
Ovrd read failures	1	0
Ovrd errored responses	:	0
1		

diagnose webfilter fortiguard statistics list

Maximum memory : 0 Memory usage 0 : Nodes 0 : Leaves : 0 Prefix nodes : 0 Exact nodes : 0 Requests : 0 Misses : 0 Hits : 0 Prefix hits 0 : Exact hits 0 : No cache directives 0 : Add after prefix 0 : Invalid DB put : 0 DB updates : 0 Percent full : 0% Branches 0% : Leaves : 0% Prefix nodes 0% : Exact nodes : 0% 0% Miss rate : Hit rate : 0% Prefix hits 0% : Exact hits : 0%

Which one of the following statements explains why the cache statistics are all zeros?

A. The administrator has reallocated the cache memory to a separate process.

- B. There are no users making web requests.
- C. The FortiGuard web filter cache is disabled in the FortiGate\\'s configuration.
- D. FortiGate is using a flow-based web filter and the cache applies only to proxy-based inspection.

Correct Answer: D

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