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QUESTION 1

Users can access an apartment search application from different devices with different screen sizes. A screen displays the photos of available properties. On a wide desktop screen, the photos are displayed in an inline format. On a smart phone, the photos should be displayed in a vertical stack.

How do you implement the screen for this requirement?

- A. Use a dynamic layout with a responsive breakpoint at smart phone screen width to change from an inline format to a stacked format.
- B. Circumstance the section rule to display the photos with different arrangements at different screen sizes.
- C. Use a column layout with a responsive breakpoint at smart phone screen width to hide the left and right columns.
- D. Circumstance the layout to display the photos with different arrangements at different screen sizes.

Correct Answer: A

Explanation: References:

QUESTION 2

An insurance company offers personal property policies. Art collections and wine collections are categorized as special types of personal properties. The company employs appraisers who are qualified to perform appraisals for either art collection or wine collections. Appraisers can only perform appraisal assignments in their qualified field.

How would you configure the router so that the assignment is worked on by a qualified appraiser?

- A. Associate each appraiser to one of two work groups that correspond to the appraisal qualifications.
- B. Associate each appraiser to the appraiser work group.
- C. Associate each appraiser to a work group that uses work group parameters.
- D. Associate each appraiser to a work group that uses skill parameters.

Correct Answer: D

QUESTION 3

On a service level, the passed deadline interval is measured from _____.

- A. When a user begins the assignment.
- B. When the assignment is ready for a user.
- C. The end of the deadline interval.
- D. The end of the goal interval.

Correct Answer: C

Explanation: References:

QUESTION 4

Customer Service Representatives (CSRs) review customer requests to replace a lost or stolen credit card. Once the request is approved, customers are notified by letter of the expected delivery date for a replacement card typically within one week.

The CSR must be available to prioritize time-sensitive requests such as requests from customers who are on vacation. Time-sensitive requests are prioritized as follows:

- Customers receive a replacement card the next day.
- Fulfillment requests are sent to a dedicated workbasket.
-

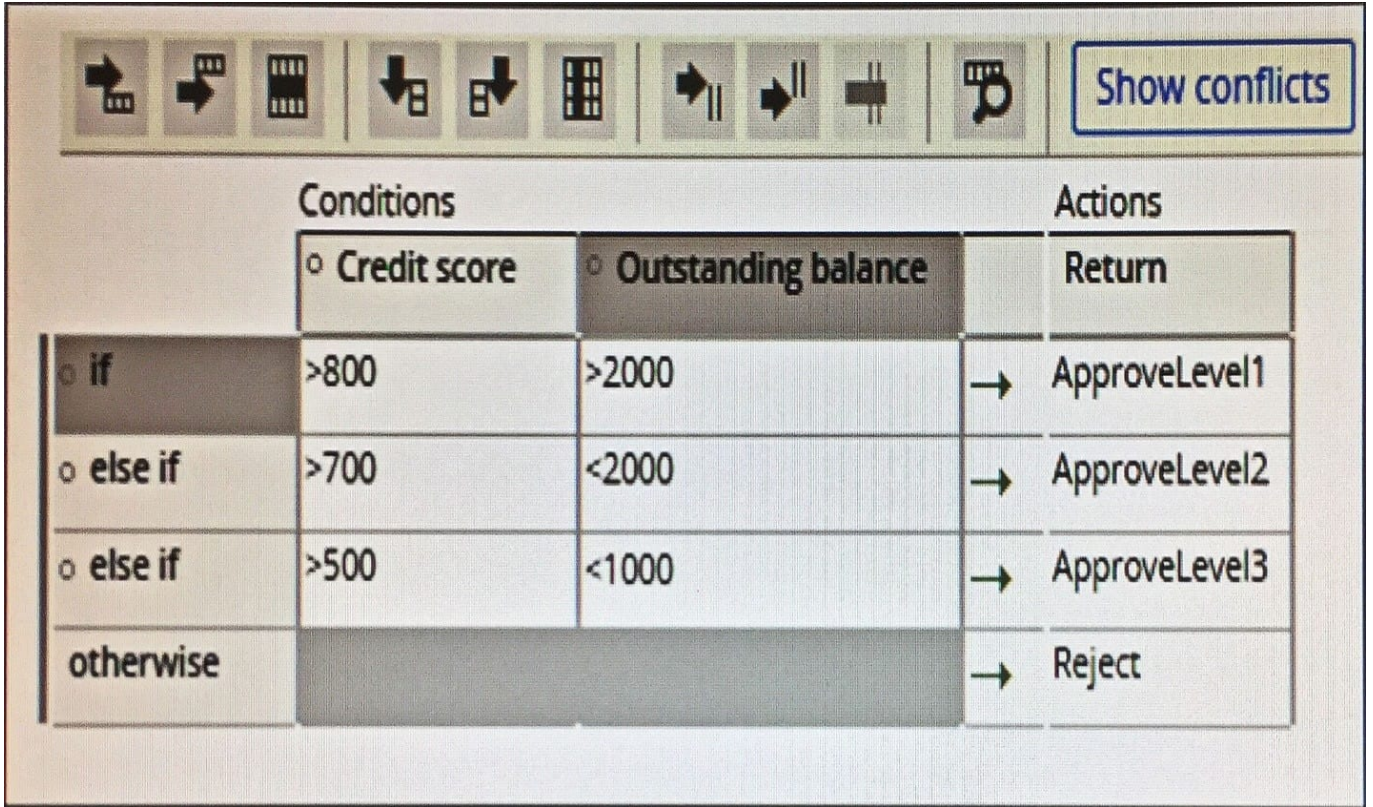
Customers receive notification of the expected delivery date by email. Which action for time-sensitive requests do you implement as an optional action?

- A.
Increase the urgency for time-sensitive requests.
- B.
Send the notification by email rather than letter.
- C.
Update the notification with the expected delivery date.
- D.
Route fulfillment requests to a dedicated workbasket.

Correct Answer: B

QUESTION 5

Review the following Decision Table: If the credit score is 723 and the outstanding balance is 2157, which value will be returned?



The screenshot shows a business rule editor interface. At the top, there is a toolbar with various icons for editing rules, including arrows, a grid, and a magnifying glass. A button labeled "Show conflicts" is located in the top right corner. Below the toolbar is a table with two main columns: "Conditions" and "Actions". The table has four rows, each representing a different condition and its corresponding action.

	Conditions	Actions
	<input type="radio"/> Credit score	<input type="radio"/> Outstanding balance
<input type="radio"/> if	>800	>2000
<input type="radio"/> else if	>700	<2000
<input type="radio"/> else if	>500	<1000
<input type="radio"/> otherwise		
		Return
		→ ApproveLevel1
		→ ApproveLevel2
		→ ApproveLevel3
		→ Reject

- A. ApproveLevel3
- B. ApproveLevel1
- C. Reject
- D. ApproveLevel2

Correct Answer: C

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