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QUESTION 1
Which rule can only return a true/false result when evaluating a condition?
A. Decision tree
B. Declare expression
C. When rule
D. Decision table
Correct Answer: C
Referencehttps://pdn.pega.com/declaratives-decisions-and-validation- overview/declaratives-decisions-and-validation-overview
QUESTION 2
Customer Service Representatives (CSRs) review customer requests to replace a lost or stolen credit card. Once the request is approved, customers are notified by letter of the expected delivery date for a replacement card typically within one week.
The CSR must be available to prioritize time-sensitive requests such as requests from customers who are on vacation. Time-sensitive requests are prioritized as follows:
-Customers receive a replacement card the next day.
-Fulfillment requests are sent to a dedicated workbasket.
-
Customers receive notification of the expected delivery date by email. Which action for time-sensitive requests do you implement as an optional action?
A.
Increase the urgency for time-sensitive requests.
B.
Send the notificationby email rather than letter.
C.
Update the notification with the expected delivery date.
D.
Route fulfillment requests to a dedicated workbasket.
Correct Answer: B

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QUESTION 3

An applicant submits a loan request.

The system validates information on the loan application and calculates the applicant\\'s credit score based on credit reports and customer\\'s account history with the bank.

If the customer\\'s credit score is unacceptable, the customer is notified of the result and the loan application is closed.

If the customer\\'s credit is acceptable, the loan application is forwarded to a loan officer for review.

If the loan officer approves the loan request, the loan application is sent to the underwriting department for processing.

If the loan officer rejects the loan request, the customer is notified of the result and the loan application is closed.

Select the case life cycle design that most closely follows the guidelines for identifying and naming stages for the use case.

,	
H	١.

В.

C.

D.

Correct Answer: B

QUESTION 4

You need to read from an external database table containing inventory data. Which two ways could you integrate with the table? (Choose two.)

- A. Use a SQL connector
- B. Use a SQL listener
- C. Use a data transform
- D. Map the table to a class

Correct Answer: AD

https://pdn.pega.com/how-map-external-database-table-class

QUESTION 5

You want to provide instructions to the user filling out a form. You are considering using paragraph rules for the instructions. What three benefits do paragraph rules provide over standard labels? (Choose three.)

A. Paragraph rules be edited by the user.



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- B. Paragraph rules support rich text.
- C. Paragraph rules can include images.
- D. Paragraph rule are supported in correspondence.
- E. Paragraph rules can be translated.

Correct Answer: BCD

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