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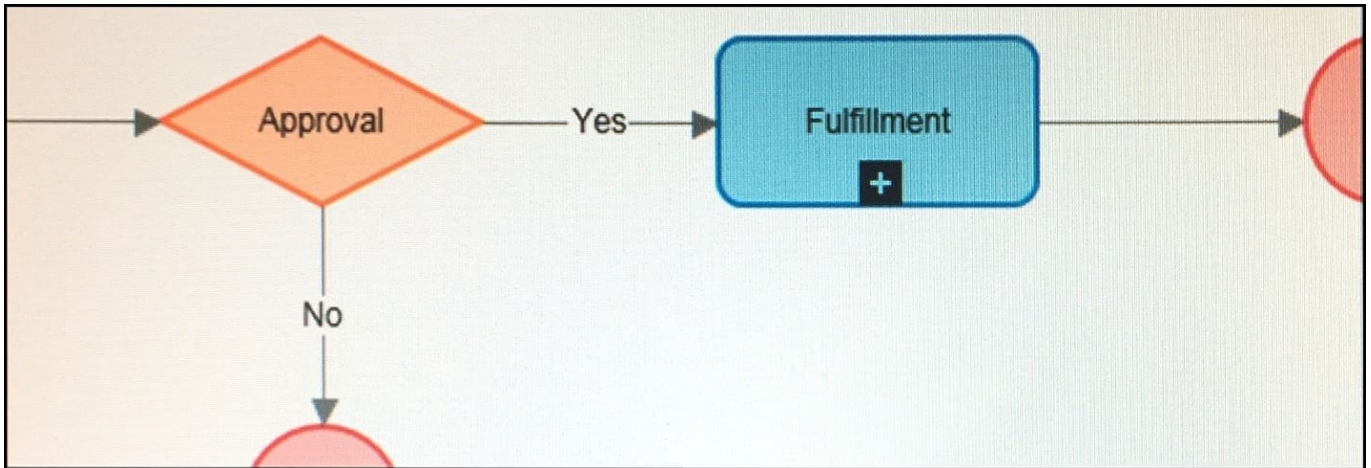
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QUESTION 1

You want to modify the following order approval process so that a text message is sent to a customer when the order has been approved and will be fulfilled.



How would you modify the process to send the text message?

- A. Add a Utility to the connector leaving the Fulfillment subprocess. Configure the shape to call the CorrNew activity.
- B. Add a notification to the Yes connector.
- C. Add a Utility shape to the Yes connector. Configure the shape to call the CorrNew activity.
- D. Add an Assignment shape to the Yes connector and add a notification to the assignment.

Correct Answer: D

QUESTION 2

Which rule can only return a true/false result when evaluating a condition?

- A. Decision tree
- B. Declare expression
- C. When rule
- D. Decision table

Correct Answer: C

Reference <https://pdn.pega.com/declaratives-decisions-and-validation-overview/declaratives-decisions-and-validation-overview>

QUESTION 3

A process includes standard and gold program levels. When the deadline has passed for gold level cases, the system transfers the case to the manager. Which two configurations would you make to the SLA to support this requirement? (Choose two.)

- A. Add an advance flow action to the deadline.
- B. Add a transfer action to the deadline.
- C. Increase the urgency level for gold level cases.
- D. Use a when condition test for gold level cases.

Correct Answer: AB

Reference <https://pdn.pega.com/using-service-levels-slas-pegas-7>

QUESTION 4

You need to add a button to a user form. When the button is pressed, the application invokes a data transform, then creates a new case. How do you implement this functionality?

- A. Configure a style format for the button in the skin.
- B. Configure a mixin for the button in the skin.
- C. Configure a local action on the button control.
- D. Configure an action set on the button control.

Correct Answer: D

<https://pdn.pega.com/using-data-transform-rule-flow-action>

QUESTION 5

Match each service record type to the correct role in processing an incoming request.

Select and Place:

<u>Record Type</u>	<u>Role</u>
Service listener	Provides the logic for the service
Service rule	Receives the protocol specific request and establishes a requestor
Service activity	Parses the incoming request and maps it onto the clipboard

Correct Answer:

<u>Record Type</u>	<u>Role</u>
	Provides the logic for the service
Service activity	Receives the protocol specific request and establishes a requestor
Service listener	Parses the incoming request and maps it onto the clipboard
Service rule	

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