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QUESTION 1

Users are spending excess time researching duplicate cases to determine whether to process or resolve the cases.

Which two options allow you to reduce the number of potential duplicate cases? (Choose two.)

- A. Decrease the weighting threshold
- B. Increase the weights of the weighting conditions
- C. Increase the weighting threshold
- D. Decrease the weights of the weighting conditions

Correct Answer: AD

QUESTION 2

Which two options do you consider when creating a pre-processing data transform? (Choose two.)

- A. The effect if the flow action is reloaded
- B. The timing of the commit for the flow action
- C. The potential reuse of the flow of the flow action
- D. The security setting for the flow action

Correct Answer: AC

QUESTION 3

DRAG DROP

Organize each rule in the appropriate layer of the Enterprise Class Structure (ECS).

Select and Place:



ECS Layer	Answer Area	
Organization	ECS Layer	Rule
Framework		An email confirmation for mortgage applications sent within two hours of receipt
Division]	A service level rule that defines expected response times for all applications in a department
Implementation	1	A standard business process expected to be extended for specific application requirements
		A property that defines a standard customer account number used throughout an organization

Correct Answer:

ECS Layer	Answer Area	
	ECS Layer	Rule
	Implementation	An email confirmation for mortgage applications sent within two hours of receipt
	Division	A service level rule that defines expected response times for all applications in a department
	Framework	A standard business process expected to be extended for specific application requirements
	Organization	A property that defines a standard customer account number used throughout an organization

QUESTION 4

Consider this business use case:

Responses to account opening requests are required within 24 hours of receipt. Due to seasonal fluctuations, response times may be adjusted at the discretion of business managers. You create a service level agreement (SLA) to monitor response times. Which solution allows adjusting the response times on demand?

A. Delegate the SLA to the business managers so they can configure seasonal adjustments

B. Plan a release cycle for updating the SLA for each of the expected seasonal adjustments

C. Create multiple circumstances of the SLA to account for the seasonal adjustments

D. Define the response times using property values that are circumstanced to account for the seasonal adjustments

Correct Answer: D



QUESTION 5

A health plan application includes a process for surgical procedure requests. Currently, there is an evaluation subprocess in which a physician reviews the diagnosis and enters the recommended procedure and its urgency. The request then

advances to a medical director who analyzes the feedback and approves the appropriate procedure. The health care organization has created a new requirement, which states that three physicians can perform the evaluation independently.

Only two evaluations are necessary to advance the case to the medical director.

How do you configure the process so that the request can continue to be processed if only two of the three physicians approve the order?

A. Use a Some join condition

B. Use a decision table

C. Use an Any join condition

D. Use a validate rule

Correct Answer: A

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