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**QUESTION 1**

A server technician has just replaced an Ethernet card in a server. Per company policy, all servers' network settings must be manually configured. The technician verified that the server can ping other servers on its subnet, but it cannot ping any servers that are on subnets other than its own. Which of the following is MOST likely the cause of this issue?

- A. The server is not joined to the domain
- B. The default gateway is misconfigured
- C. The subnet mask is misconfigured
- D. The WINS is misconfigured

Correct Answer: B

QUESTION 2

An administrator is installing a new OS on a brand new server. The administrator cannot bring a monitor or keyboard into the datacenter. Which of the following is the administrator MOST likely to use to configure the OS?

- A. Integrated lights out manager
- B. Remote desktop protocol
- C. Virtual network computing
- D. Keyboard ?video ?mouse

Correct Answer: B

QUESTION 3

An administrator wants to use a PowerShell cmdlet to find the running services on a Windows server. Which of the following are PowerShell cmdlet commands that will accomplish this task? (Choose two.)

- A. get-process
- B. get-service
- C. netstat
- D. get-wmiobject ?lass win32_service
- E. ipconfig

Correct Answer: AB

QUESTION 4



A user reports that email does not work. Which of the following ordered steps should the administrator take to address the issue according to the troubleshooting theory?

- A. Reboot the email server, document the findings, collect additional information about the issue, and then determine if the issue affects one or multiple users.
- B. Document the findings, determine if the issue affects one or multiple users, collect additional information about the issue, and then reboot the email server.
- C. Collect additional information about the issue, determine if the issue affects one or multiple users, reboot the email server, and then document the findings.
- D. Collect additional information about the issue, document the findings, determine if the issue affects one or multiple users, and then reboot the email server.

Correct Answer: C

QUESTION 5

A device driver has been updated, and the device no longer works. Which of the following steps should the systems administrator perform FIRST?

- A. Reboot the server an additional time
- B. Restore the previous version of the driver
- C. Defragment the hard drive
- D. Replace the failed device

Correct Answer: B

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