

TM12^{Q&As}

ISTQB-BCS Certified Tester Advanced Level- Test Manager (2012)

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QUESTION 1

The following are the requirements identified as "critical":

REQ-SEL-001. The user shall be able to combine all the three products with all the four durations to define an item to purchase. REQ-SEL-002. The user shall be able to add a maximum of six different items to the shopping cart. REQ-PUR-001. The user shall be able to purchase all the items in the shopping cart using a credit voucher. REQ-PUR-002. The user shall be able to purchase all the items in the shopping cart using the available credit already charged on the smartcard. REQ-PUR-003. The user shall be able to purchase all the items in the shopping cart using all the accepted credit cards (Visa, MasterCard and Great Wall Card). REGLOGO-001. The user shall be able to logout (by clicking the logout button) from both the "select" and "purchase" pages going back to the "browse" page (anonymous navigation).

Moreover, the following quality risk item has been identified as "critical":

QR-P1. The web customer portal might not be able to provide the expected response time (less than 10 sec) for the purchase transactions under a load of up-to 1000 concurrent users.

Test analysis for system testing has just begun and the following test conditions have been identified:

TC-SEL-01. Test the combinations of products and durations to define an item to purchase TC-SEL-02. Test the maximum number of items, which can be added to the shopping cart TC-PUR-01. Test the purchase of an item TC-PUR-02. Test the purchase of an item with the credit charged on the smartcard

What is the MINIMUM number of test conditions that must be added to fulfill both the EXCR1 and EXCR2 exit criteria?

- A. 1
- B. 2
- C. 3
- D. 4

Correct Answer: C

QUESTION 2

In your organization the following tools of the same vendor are currently in use: a requirements management tool, a test management tool and a bug tracking tool.

You are the Test Manager.

You are currently evaluating a test automation tool of the same vendor (to complete the vendor's tool suite) against an interesting open-source test automation tool under the GNU GPL (General Public License).

There are no initial costs associated to that open-source tool.

Which of the following statements associated to the selection of the open-source tool is correct in this scenario?

- A. The open-source tool can be modified but only if the community of developers of that tool gives you the formal permission to modify it.
- B. There are no initial costs for the open-source tool but you should carefully consider the costs associated to the

integration with the existing tools and also evaluate the recurring costs.

C. There are no initial costs for the open-source tool because open-source tools are usually low-quality, while vendor tools have always a better quality than the corresponding open-source tools.

D. The open-source tool can be modified but it can't be distributed further in any way.

Correct Answer: B

QUESTION 3

The following are the exit criteria described in the test plan of a software product:

EX1. The test suite for the product must ensure that at least each quality risk item is covered by at least one test case (a quality risk item can be covered by more test cases).

EX2. All test cases in the test suite must be run during the execution phase.

EX3. Defects are classified into two categories: "C" (critical defect) and "NC" (non-critical defect). No known C defects shall exist in the product at the end of the test execution phase.

Which of the following information is useless when the specified exit criteria are evaluated?

A. A traceability matrix showing the relationships between the product risk items and the test cases.

B. A list of all the open defects with the associated classification information extracted from the defect tracking system.

C. A chart, showing the trend in the lag time from defect reporting to resolution, extracted from the defect tracking system.

D. The execution status of all the test cases extracted from the test management tool.

Correct Answer: C

QUESTION 4

Assume you are managing the system testing execution phase of a project.

The system test execution period for that project is scheduled for eighteen weeks and the release date is scheduled at the end of system testing.

During the sixth week of system test execution, at the staff meeting, the project manager informs you that the project deadlines are changed and the release date that is only three weeks ahead.

This new release will not allow the completion of the system tests. Suppose also that you have followed a risk-driven test approach for this project.

Which of the following statements represents the worst way to lead your test team in the next three weeks?

- A. Neglect your management activities and work side-by-side with your test team executing tests.
- B. Considering the executed tests, you should reduce the test coverage back on the risk analysis and adjust downward the priority of the associated risk items.
- C. Convince all the people of your test team that each of them is an important and needed member, and that their contribution is fundamental to the success of the team.
- D. Favor and encourage a proactive attitude where people ask for new tasks as soon as they finish their current tasks.

Correct Answer: A

QUESTION 5

Assume you are managing a test automation project for a mission-critical system.

Because vendor provided tools and open source solutions don't meet the needs of this project, you ask your test team to develop a custom automation framework.

Which of the following management issues associated to the development of this custom automation framework is least likely to manage?

- A. Proper testing for the custom automation framework must be performed.
- B. The custom automation framework will require an adequate documentation.
- C. The changes to the custom automation framework should be communicated to all external users of this tool under the GNU license.
- D. The custom automation framework will need proper maintenance.

Correct Answer: C

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