

TM12^{Q&As}

ISTQB-BCS Certified Tester Advanced Level- Test Manager (2012)

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QUESTION 1

Consider the following test strategies:

- I. Consultative test strategy
- II. Reactive test strategy
- III. Analytical test strategy
- IV. Process-compliant test strategy

Consider also the following examples of test activities:

- 1.
Prioritize the test cases, based on the results of a FMEA analysis, to ensure early coverage of the most important areas and discovery of the most important defects during test execution
- 2.
Execute usability testing driven by the guidance of a sample of users (external to the test team)
- 3.
Perform exploratory testing sessions throughout the system test phase
- 4.
On an Agile project, execute tests that cover the test conditions identified for each user story of a feature planned for iteration

Which of the following correctly matches each test strategy with an appropriate example?

- A. I-2; II-3; III-4; IV-1
- B. I-3; II-2; III-1; IV-4
- C. I-1; II-2; III-3; IV-4
- D. I-2; II-3; III-1; IV-4

Correct Answer: D

QUESTION 2

Your test team consists of four members (Mary, Bob, Mark, Dave) with different interpersonal skills.

The following skills assessment spreadsheet shows the characteristics of the team members with respect to a list of interpersonal-skills (for each characteristic only the member with the highest level of that characteristic is indicated and marked with `X\`): On the next project a member of your test team will have to perform some routine tasks requiring collaboration with other teams.

Interpersonal Skill	Mary	Bob	Mark	Dave
Individualistic		X		
Unorthodox		X		
Brilliant, creative, strong intellectual power		X		
Disciplined, dutiful	X			
Hard Working	X			
Communicative	X			
Polite	X			
Collaborative	X			
Dynamic				X
Open-minded				X
Result-oriented				X
Fights idleness and inefficiency, exerts pressure				X
Single-minded			X	
Self-starting			X	
Dedicated and uncommunicative			X	

Who in your test team would you expect to be most suitable at doing these tasks?

- A. Mary
- B. Bob
- C. Mark
- D. Dave

Correct Answer: A

QUESTION 3

The following are the requirements identified as "critical":

REQ-SEL-001. The user shall be able to combine all the three products with all the four durations to define an item to purchase. REQ-SEL-002. The user shall be able to add a maximum of six different items to the shopping cart. REQ-PUR-001. The user shall be able to purchase all the items in the shopping cart using a credit voucher. REQ-PUR-002. The user shall be able to purchase all the items in the shopping cart using the available credit already charged on the smartcard. REQ-PUR-003. The user shall be able to purchase all the items in the shopping cart using all the accepted credit cards (Visa, MasterCard and Great Wall Card). REGLOGO-001. The user shall be able to logout (by clicking the logout button) from both the "select" and "purchase" pages going back to the "browse" page (anonymous navigation).

Moreover, the following quality risk item has been identified as "critical":

QR-P1. The web customer portal might not be able to provide the expected response time (less than 10 sec) for the purchase transactions under a load of up-to 1000 concurrent users.

Test analysis for system testing has just begun and the following test conditions have been identified:

TC-SEL-01. Test the combinations of products and durations to define an item to purchase TC-SEL-02. Test the maximum number of items, which can be added to the shopping cart TC-PUR-01. Test the purchase of an item TC-PUR-02. Test the purchase of an item with the credit charged on the smartcard

What is the MINIMUM number of test conditions that must be added to fulfill both the EXCR1 and EXCR2 exit criteria?

- A. 1
- B. 2
- C. 3
- D. 4

Correct Answer: C

QUESTION 4

Which of the following statements describing how identified product quality risks should be mitigated and managed, is true?

- A. The extent of re-testing and regression testing activities should be based on the risk level.
- B. The identification of new risks, the re-assessment of the level of existing risks and the evaluation of the effectiveness of risk mitigation activities should only occur at the very beginning of a project.
- C. Risk mitigation of product quality risks can be effective only after starting test execution.
- D. The priority of the development and execution of tests should not be based on the risk level but only on the likelihood.

Correct Answer: A

QUESTION 5

You are managing the system testing for a SOA based system. The integrated system consists of several subsystems:

a SOA middleware a CRM (Customer Relationship Management) system a BRM (Billing and Revenue Management) system a SMS (Subscriber Management System) system

and you performed a risk analysis based on these subsystems.

At the end of the scheduled period for test execution you produce a first classical report based on the traditional metrics of testing. Test pass/fail status and bug status (open/resolved) That table provides you a distorted picture of the quality risk, because there is no indication of the risk level of the failed tests, the tests not run, or the open bugs. Thus, you produce the following table to solve this distortion issue: In the table above, where you have introduced the concept of risk weighting, the highest risk test or bug report has a score of 1, while the lowest risk test or bug report has a score of 0.04.

	Test risk scores				Bug risk scores		
	Total	Pass	Failed	Not Run	Total	Open	Resolved
<i>SOA</i>	80,60	75,60	1,20	3,80	11,70	0,80	10,90
<i>CRM</i>	50,10	18,80	3,20	28,10	14,90	0,70	14,20
<i>BRM</i>	19,20	18,20	0,20	0,80	2,00	0,10	1,90
<i>SMS</i>	19,80	17,10	0,50	2,20	2,10	0,20	1,90

Which of the following subsystems, based on the risk scores of the table, is most risky?

- A. SOA
- B. CRM
- C. BRM
- D. SMS

Correct Answer: B

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