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QUESTION 1

A UX Designer wants to use the Salesforce Lightning Design System (SLDS) to create consistent user interface across Cloud Kicks\ various platforms. On which three platforms could the designer use SLDS resources? Choose 3 answers

- A. Android
- B. Visualforce
- C. Heroku
- D. MuleSoft
- E. Azure

Correct Answer: BDE

QUESTION 2

A UX Designer at Cloud Kicks (CK) recommends a Salesforce Console application for CK\ service representatives. The service representatives work on multiple support cases hour, accessing them via queues, calls, or livechat. Which console navigation feature would NOT be relevant to the designer recommendation?

- A. More than one detail item can be open at a time.
- B. Multiple subtabs can be beneath a single parent record.
- C. A split list of records and individual record detail can see on the same screen.
- D. Service representatives with lower resolution monitors will have a better user experience.

Correct Answer: B

QUESTION 3

Cloud Kicks has identified that users are getting anxious over a multiple-step custom Screen Flow with no way of visualizing its completeness.

What should be done to improve the user experience?

- A. Replace multiple-step Screen Flow with a static vertical form.
- B. Set up a Salesforce Path with Guidance for Success.
- C. Configure cascading accordions to condense the experience.
- D. Create a Progress Indicator component that displays the flow\ stages.

Correct Answer: D

QUESTION 4

Cloud Kicks wants to modify one of its custom Lightning Web Components so that its administrators can change the look and feel depending on what type of Lightning page is used in. Which feature should be recommended?

- A. Styling hooks
- B. CSS loaded as a static resource
- C. App Builder styling property
- D. SLDS utility classes

Correct Answer: C

QUESTION 5

The service team at Cloud Kicks has complained about the quantity of list views available, making it hard find the relevant ones. In which two ways should their experience be improved? Choose 2 answers

- A. Request users to create and share their list views.
- B. Share list views to Public Groups and only add relevant users.
- C. Remove irrelevant public list views.
- D. Recommend using related lists instead of list views.

Correct Answer: CD

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