

1Z0-493^{Q&As}

Oracle Communications Order and Service Management Server 7
Implementation Essentials

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QUESTION 1

You must extend an OSM sealed cartridge, which is part of a composite cartridge solution provided by Oracle. In this extension, you need to add new data elements to a generic task. Which step would you need to perform to achieve this requirement?

- A. Create a new task in the composite cartridge with the same name as the generic task and with the new elements in its task data.
- B. Create a Composite Cartridge View in a component cartridge to define the task data as an additive view.
- C. Create a new task in a new component cartridge, which extends the generic one from the sealed cartridge, and add the new desired elements.
- D. Create the new elements in the Generic View under the Model Variables section of the composite cartridge.
- E. Unseal the cartridge and create the new elements in the existing task data of the generic task.

Correct Answer: A

QUESTION 2

Your OSM cartridge includes two structures at the same level as your order template:

-

Customer structure with single cardinality and including information about customer profiles such as customerName, customerAddress, and customerContact

-

Devices structure with multiple cardinality and including information about the physical elements associated with an order

A new activation system will interact with OSM, requiring a list of devices to activate and a customer profile to be associated for each device structure.

Which approach would you use to reflect this association in your order data, without causing a big impact on the existing modeling?

- A. At the data schema level, move the Customer structure to be placed inside the Devices structure.
- B. At the order template level, modify the Devices structure by creating a child Reference Node to the Customer structure.
- C. At the data schema level, create a new node "CustomerDevice" and include the elements of both Customer and Devices.
- D. Modify the task data of only those tasks that interact with the new activation system by placing the Customer structure inside the Devices structure.
- E. At the data schema level, modify the Devices structure by creating a child Reference Node to the Customer structure.

Correct Answer: A

QUESTION 3

Identify two fallout scenarios that originate during communication between OSM and another system and that could simply be resolved by retrying the failed communication.

- A. failures caused due to network outage
- B. failures caused due to down time in an external system
- C. failures due to inconsistencies in product catalog configuration
- D. failures that originate due to inconsistent data provided by northbound systems
- E. failures that originate due to inconsistent data returned from southbound systems

Correct Answer: CD

QUESTION 4

Identify two functions of the OSM Order Management Web client.

- A. It displays an order's orchestration plan, including its associated dependencies, orchestration stages, order components, order items, and processes.
- B. It enables users to create, copy, and amend orders.
- C. It enables users to manage notifications, thereby generating reports about an order fallout.
- D. It is intended for solution developers to handle orders and view relationships between different order items.
- E. It allows users to add new stages of decomposition and dependencies to an orchestration plan.

Correct Answer: AE

Reference: https://docs.oracle.com/cd/E49155_01/doc.73/e49705/mdl_full_patt.htm#OSMMG600

QUESTION 5

When designing a decomposition rule, you include a decomposition condition with the following expression. Identify the reason for this development methodology.

```
declare namespace
osm="http://xmlns.oracle.com/communications/ordermanagement/model";
declare namespace prop="CommunicationsSalesOrderFulfillmentPIP";
fn:exists (osm:fromOrderComponent/osm:orderItem[fn:normalize-space
(osm:properties/prop:ServiceActionCode/text ()) != "NONE"])
```

- A. to include only order items with a ServiceActionCode property that does not equal "NONE" in the target order component
- B. to include only order items with a ServiceActionCode property that equals "NONE" in the target order component
- C. to generate a target order component only when at least one order item in the source order component has a ServiceActionCode property that does not equal "NONE"
- D. to generate a target order component only when at least one order item in the source order component has a ServiceActionCode property that equals "NONE"
- E. to generate a target order component only when all order items in the source order component have a ServiceActionCode property that does not equal "NONE"
- F. to generate a target order component only when all order items in the source order component have a ServiceActionCode property that equals "NONE"

Correct Answer: C

QUESTION 6

While upgrading an existing cartridge to fit new requirements, you decide to change the task data of an existing task. Which two considerations should you take into account when performing this activity?

- A. Adding new elements to your task data will add the same elements to its parent task data.
- B. Changing your task data will impact the order recognition rule even if you are not changing a creation task.
- C. To change the behavior of a task element, you will have to change the corresponding behavior at the order template level.
- D. Some of the elements in your task data must be edited in another task because they are inherited.
- E. Changing the task data could also change the task data of other tasks due to inheritance configurations.

Correct Answer: DE

QUESTION 7

Which two systems are included with OSM within the Rapid Service Design and Order Delivery (RSDOD) solution?

- A. CRM system
- B. trouble ticket system
- C. network discovery system
- D. activation system
- E. services inventory system

Correct Answer: AB

QUESTION 8

In your OSM implementation, you must send emails to a group of users every time a value is entered in a field in your order named "failureReason". Identify the feature that supports this requirement.

- A. Data Change Notifications implemented at the Order level
- B. Data Change Notifications implemented at the Task level
- C. Milestone Event Notifications implemented at the Order level
- D. Task-State Event Notifications implemented at the Task level
- E. Jeopardy Notifications implemented at the Order level
- F. Jeopardy Notifications implemented at the Task level

Correct Answer: B

QUESTION 9

What is the relationship between the states defined in your Order Lifecycle Policy and those defined in the order components' external fulfillment states?

- A. External fulfillment states are independent of the states in the Order Lifecycle Policy.
- B. External fulfillment states are the states present in the Order Lifecycle Policy.
- C. A Fulfillment State Map entity maps external fulfillment states to fulfillment states that are the states of the Order Lifecycle Policy.
- D. A Fulfillment State Map entity maps external fulfillment states to fulfillment states, which compose the order item states that are present in the Order Lifecycle Policy.
- E. A Fulfillment State Map entity maps external fulfillment states to fulfillment states, which compose the order states that are present in the Order Lifecycle Policy.

Correct Answer: A

QUESTION 10

You are commissioned to include a new action in the Task Web client context menu that appears when a user right-clicks the worklist and that interacts with selected tasks. How would you include this requirement?

- A. by adding the new action to a task in Design Studio
- B. by configuring the oms-config.xml file
- C. by adding the new action to an order in Design Studio
- D. by deploying a custom Java code

E. by ideating the Task Web client source code

Correct Answer: A

QUESTION 11

What are three benefits of installing OSM in a highly available configuration?

- A. better flexibility for support and maintenance of servers without shutdown time
- B. higher probability of failover recovery without service down time
- C. order expected completion date set to an earlier date to higher process capabilities
- D. workload distribution among nodes in a WebLogic Cluster
- E. more flexibility in configuring security through the distinct Oracle WebLogic Servers

Correct Answer: BDE

QUESTION 12

Which OSM component should not be installed on Linux environments?

- A. Database Schema
- B. Database Utilities
- C. Server
- D. Administrator
- E. SDK Tools
- F. SDK Samples

Correct Answer: B

Reference https://docs.oracle.com/cd/E35413_01/doc.722/e35412/ins_silent_install.htm#autold3 (see note)

QUESTION 13

You have implemented a custom logic that indicates in a field of your order data if the point-of-no-return (PoNR) has been reached or not. Identify two places where you should implement the logic to check this PoNR when order entry systems want to apply changes to an in-flight order.

- A. in a behavior in the Creation Task that is used to create your order
- B. in the Cancel Order transitions of the Order Lifecycle Policy
- C. in the Submit Amendment transitions of the Order Lifecycle Policy

- D. in the Process Amendment transitions of the Order Lifecycle Policy
- E. in the order recognition rule that recognizes your order

Correct Answer: CD

Reference: https://docs.oracle.com/cd/E49311_01/doc.724/e41607/dsosm_olp_xq_ponr.htm

QUESTION 14

In your cartridge, you have implemented one order and one orchestration sequence. What is the third element that should be configured to connect this orchestration sequence to your order?

- A. Orchestration Process
- B. Order Item Specification
- C. Orchestration Stage
- D. Decomposition Rule
- E. Recognition Rule

Correct Answer: D

QUESTION 15

You are defining configuration management to support your OSM solution. What are two recommendations that you should follow about modifications to the solution?

- A. If the modification is considered an evolution, the cartridge version should be incremented. Existing in-flight orders will not be affected by this modification.
- B. If the modification is considered a fix to a problem in production, the cartridge version should not be incremented. Existing in-flight orders could be affected by this modification.
- C. If the modification is considered an evolution, the cartridge version should be incremented. Existing in-flight orders will be affected by this modification.
- D. If the modification is considered a fix to a problem in production, the cartridge version should not be incremented. Existing in-flight orders will not be affected by this modification.
- E. If the modification is considered an evolution, the cartridge version is incremented automatically. Existing in-flight orders will not be affected by this modification.

Correct Answer: BC

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